# **SUNGARD® PUBLIC SECTOR**

# ONESolution™ ☆☆☆☆☆

# **SPSOne Security**

Version 10-23
Administrator Guide

# **SUNGARD**° PUBLIC SECTOR



SunGard Public Sector 1000 Business Center Drive Lake Mary, Florida 32746

Phone: (800) 695-6915 Fax: (407) 304-1005

Web site: <a href="http://www.sungardps.com">http://www.sungardps.com</a>
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#### Lesson 1 - SPSOne Introduction and Overview

SPSOne is the central repository and access management console for SunGard Public Sector **ONES**olution. It establishes user authentication and authorization, defines multiple database and server security settings, and manages all access controls for **ONES**olution.

SPSOne is based on Microsoft Authorization Manager (AzMan) technology to manage roles, check user role membership, and authorize roles to perform specific operations.

#### **Microsoft Management Console and Snap-Ins**

SPSOne is built on the Microsoft Management Console (MMC). MMC unifies and simplifies day-to-day system management tasks. It hosts tools and displays them as consoles. These tools, consisting of one or more applications, are built with modules called snap-ins. SPSOne was built using MMC to allow users to easily perform information queries and integrate to other systems and tools effectively from one source. It is possible to install multiple instances of SPSOne on a single host.

#### **Service Oriented Architecture (SOA)**

Service oriented architecture is a collection of services that communicate with each other. The communication can involve either simple data passing or it could involve two or more services coordinating some activity. Every service-oriented endpoint, or point of usage, can be configured in SPSOne. You essentially can allow or not allow access to a specific service.

The use of SOA allows flexibility in terms of many different possible server configurations. With SPSOne, you can set up and configure security to provide for a large number of consumers or just one. SOA allows for a configuration of applications hosted on the same server or applications and security hosted on different servers communicating via services.

#### **User Security**

The need to control access to different aspects of SunGard Public Sector **ONES**olution is a central requirement for all organizations. By correctly defining user access and job running capabilities, safeguarding data, as well as the separation of duties, is greatly enhanced.

SPSOne uses role-based security to better facilitate user security management. The application of security to each user is facilitated by security roles. These roles control access to menu options, application functionality, and information stored in the databases.

#### **Main entities**

The following entities exist and are configured within SPSOne:

- **People** A people entry contains basic information about a person such as first, middle, and last name. This information is gathered when a new user account is created. A person can have multiple user accounts, but each user name must be unique.
- **Environments** The SPSOne setup process involves creating three default environments (production, training, and testing). An environment provides access to its associated

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application suites and data. Access to an environment is managed by creating the following entities within the environment:

- Users Accounts are set up for users assigning them to environments, groups,
   and roles. User accounts are set up using either one or both of the following:
  - Windows Authentication A user's Windows credentials are used for authentication purposes. If a user is already logged into Windows, their credentials are used to allow access to **ONES**olution. They are not prompted to enter another password.
  - **LDAP Authentication** A user set up to use LDAP authentication will be prompted to enter his or her user name and password. The password is defined during user account creation.
- Groups A group is an entity within an environment. Users are assigned to groups. The advantage of groups is that security roles can be defined at a job description level. Users with the same security requirements (or job description) can be assigned to a group then assigned a job specific role.
- o **Roles** A role defines the security and access to data and menu functions. To set up and manage SPSOne, users and groups are assigned to roles.
- Databases A database serves as a container that is structured to collect and store information so users can retrieve, add, update, or remove information in an automatic fashion. The following types of databases are associated with each environment:
  - **Security database** All security entities (users, groups, and roles) reside in the security database (commonly referred to as the AzMan database). During the creation of a new environment, an AzMan database instance is created specifically for that environment only. There is one security database for each environment.
  - **Application Suite databases** All data stored and referenced from within an environment is housed in the application suite database. This database typically resides on a different server from the security database.
- Application Suites An application suite is a family of applications. These
  individual ONESolution software services use SPSOne for access management.
  Users gain access to applications by the role-based security granted to them in the
  appropriate environment. Applications use specified environment database
  connections.



# **Lesson 2 - Working with Roles**

The need to control access to SunGard Public Sector ONESolution applications and data is paramount to all organizations. SPSOne manages access through role-based security.

The application of security to each user is facilitated by security roles. Roles represent a set of security definitions that contain one or a combination of functional, data, and manifest settings.

You assign users and groups to roles. You can also assign a user or a group of users to more than one role to establish a complete set of security.

Rather than denying access to sensitive information, you withhold users from the roles that can access sensitive information.

**Example**: You create the Payroll role that gives users the ability to generate payroll reports that contain confidential salary information. You add only the users who have authority to view this information to the Payroll role.

One advantage to role-based security is the ability to apply security to new features and functionality.

**Example**: A new feature is added to the General Ledger application that generates electronic payments to vendors. Rather than evaluating the security settings for the entire accounting department, you create a new role called ePayables. You assign the three members of the Accounting department who need access to this feature to the new role.

If a user is assigned to a role that grants access to a particular area and the same user is assigned to another role that does not include access to the same area, access is permitted.

All users must be assigned to a role to establish security settings. How roles are created and managed is the most important part of setting up the security for SunGard Public Sector ONESolution.

#### • Objectives:

At the completion of this lesson you should be able to identify and explain the purpose and features for SPSOne Security.

#### • Target Audience:

Information Services Supervisor Information Services Administrator

#### • Prerequisites:

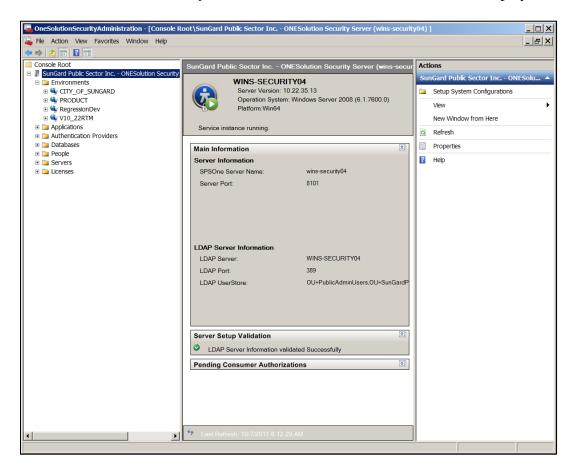
Working knowledge of Windows



## Part 2.01 - Adding a Role

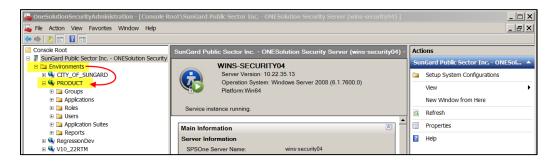
In SPSOne, roles are configured as job categories / departments for groups and users. To add a role, complete the following steps:

- 1. Locate the *SPSOne Server Management Console* icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.



4. Expand the **Environments** folder. (*The environments that have been configured will display*.)

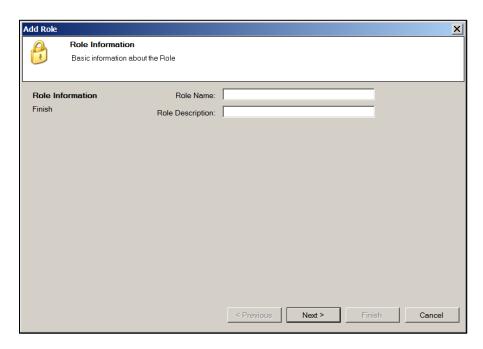
5. Locate and double-click to expand the *Environments* folder you want to work with. (For this example, *Product* was used.)



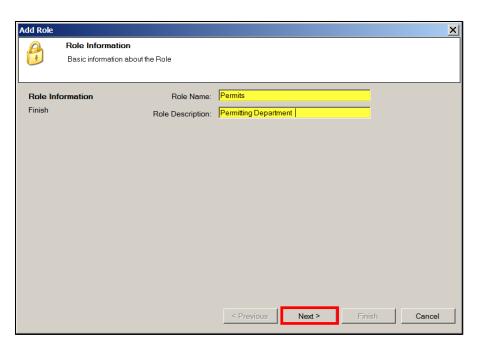
- 6. Locate the **Roles** folder.
- 7. Right-click on the **Roles** folder.
- 8. Select **Add Role**.



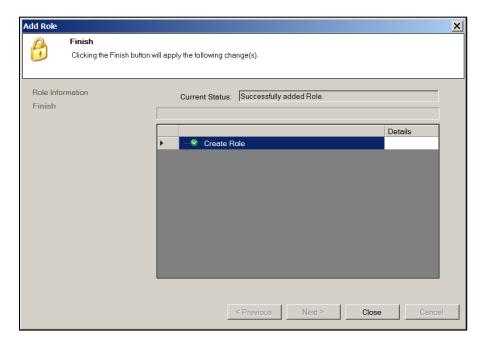
9. The **Add Role** window displays.



- 10. In the **Role Name** field, indicate a name for the role. (*An example, would be Payroll, AP, Code Compliance etc.*)
- 11. In the **Role Description** field, indicate a description for the role being added.
- 12. Click Next Next >

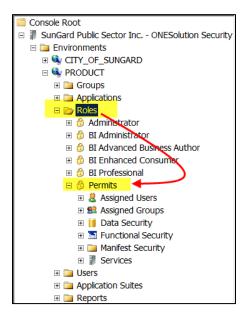


- 13. Click **Finish** Finish
- 14. The *Apply Change* window displays.



- 15. Click Close Close . (The role created is added to the environment and displays in the middle panel of the console.)
- 16. Double-click to expand the *Roles* folder.

17. Double-click to expand the new role folder you just added. (For this example the **Permits** folder is expanded.)



**Note:** You will continue to build your security parameters for the roles. This includes menu and function security, as well as data security.

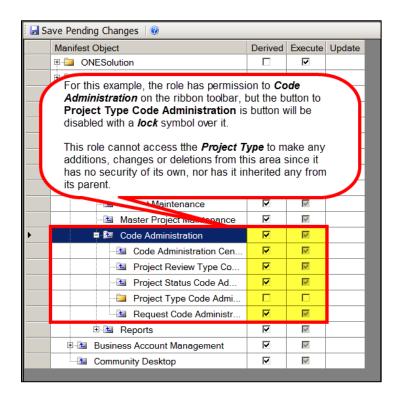
## Part 2.02 - Setting up Manifest Security for Roles

Manifest security controls access to items that display on the ONESolution Desktop, such as entry points to applications and the ability to access and change Desktop layouts.

If an item on the Desktop is not active, the user's role does not have access in manifest security.

Each screen and function can have one of the following statuses:

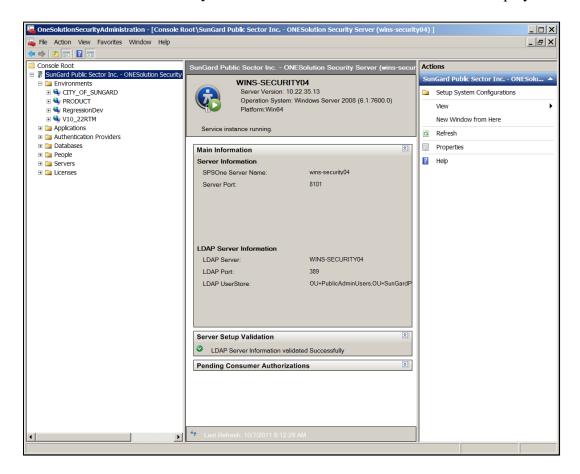
- **Execute** Users in this role have the ability to access this function or entry point. Until you change the security for **ONE**Solution from its default setting of *Derived* to *Execute*, the role would have absolutely no access to the ONESolution software. Execute should be set for the highest level folders only.
- **Derived** When this box is checked, it means that the function will obtain (*derive*) its permission from its parent (*the folder under which it resides in the security tree*). For example, the role has permission to add or change notes in Community but cannot delete any notes.



To configure the manifest security, complete the following:



- 1. Locate the SPSOne Server Management Console icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.

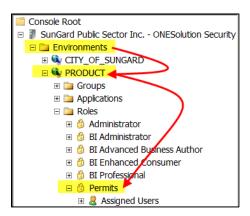


4. Expand the **Environments** folder. (The all environments that have been configured will display.)

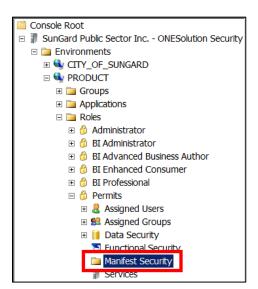
5. Locate and double-click to expand the *Environment* you want to work with. (For this example, *Product* was used.)



- 6. Expand the **Roles** folder. (*The all roles that have been created will display*.)
- 7. Locate and double-click to expand the **Role** to be modified. (For this example, **Permits** was used.)



8. Highlight **Manifest Security**.

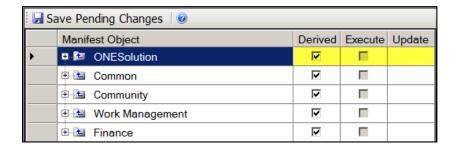


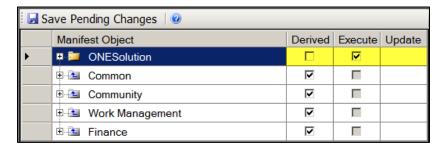
# **ONESolution Manifest Security**

You will need to grant permission to **ONE**Solution entry points and to do this you will change the permission from **Derived** to **Execute.** 

This allows the role to have access to **ONE**Solution's desktop. Only the highest level folder should have the permission set to execute.

- 1. Click to highlight **ONESolution** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to **How to Configure Specific Manifest Security** on **Page 17** and complete the steps.

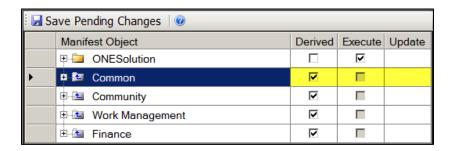


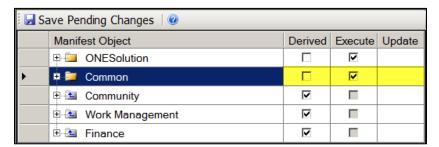
## Common Manifest Security

You will need to allow permission to the **Common** application suite and to do this you will change the permissions from **Derived** to **Execute.** Only the highest level folder should have the permission set to execute.

This allows the role to have access to the **Common** application entry points, such as, **Common Code Administration**, **Set Search**, **ONEMap** and **Generate Bills**.

- 1. Click to highlight **Common** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to **How to Configure Specific Manifest Security** on **Page 17** and complete the steps.

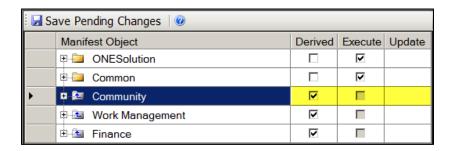


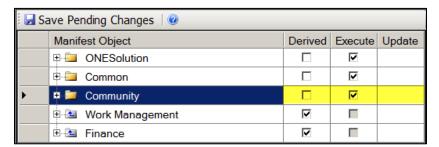
## Community Manifest Security

You will need to grant permission to access the **Community** application suite and to do this you will change the permissions from **Derived** to **Execute.** Only the highest level folder should have the permission set to execute.

This allows the role to have access to all the **Community** application entry points, such as, Location Search, Building Job Search, Case Search, Project Search and Business Search.

- 1. Click to highlight **Community** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





Note: Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to How to Configure Specific Manifest Security on Page 17 and complete the steps..

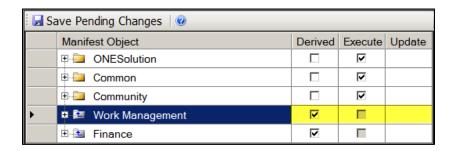


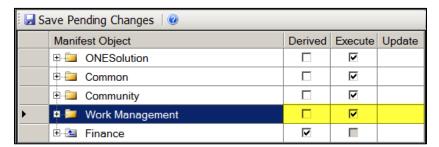
#### Work Management Manifest Security

You will need to grant permission to access the Work Management application suite and to do this you will change the permissions from **Derived** to **Execute.** Only the highest level folder should have the permission set to execute.

This allows the role to have access to all the **Work Management** application entry points, such as, Asset Search, Request Search and Project Search.

- 1. Click to highlight **Work Management** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





Note: Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to How to Configure Specific Manifest Security on Page 17 and complete the steps.

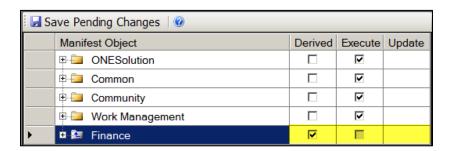


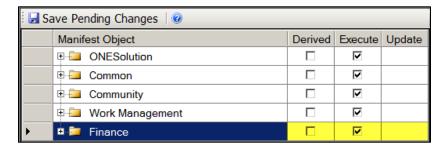
## Finance Manifest Security

You will need to grant permission to access the Finance application suite and to do this you will change the permissions from **Derived** to **Execute.** Only the highest level folder should have the permission set to execute.

This allows the role to have access to all the **Finance** application entry points, such as, Fixed Assets Distribute Depreciation, JE Set Proof Listing, Applicant Information and Distribute Check Maintenance.

- 1. Click to highlight **Finance** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)





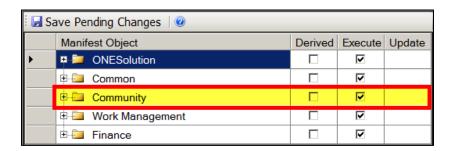
**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to **How to Configure Specific Manifest Security** on **Page 17** and complete the steps.

# How to Configure Specific Manifest Security

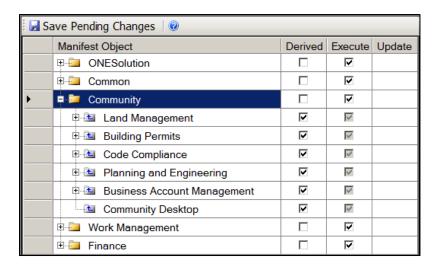
These steps would only be followed if you want to deny a role access via a specific entry point. If the role is able to use all entry points under the parent folder, these steps should not be taken.

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

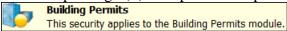
1. In the center panel, click the plus sign (+) to expand the application suite you are working with, such as **Community**This security applies to the Community suite.

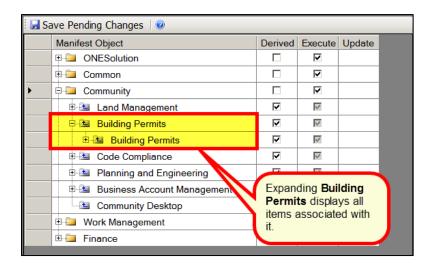


2. Click the plus sign (+) to expand the application suite. (This displays all the components of the application. You will now determine which components the role will have access to.)

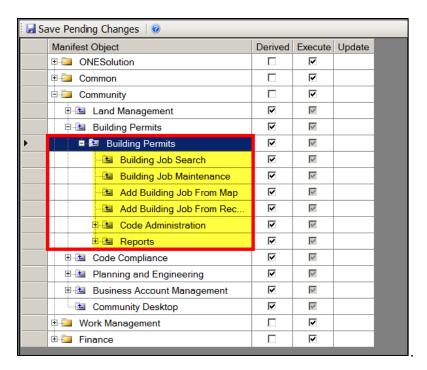


3. Click the plus sign (+) to expand a component, such as **Building Permits** 





4. Click the plus sign (+) to expand a menu item, for example – **Building Permits**.



- 5. Expanding **Building Permits** allows you to give the role permission to:
  - Building Job Search
     This security applies to the Building Job Search page.

    gives the role permission to have access to this entry point.

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- Building Job Maintenance
   This security applies to the Building Job Maintenance page gives the role permission to have access to this entry point.
- Adding Building Job From Map –

Add Building Job From Map
This security applies to the Add Building Job From Map page.

gives the role permission to have access to this entry point.

• Adding Building Job From Record -



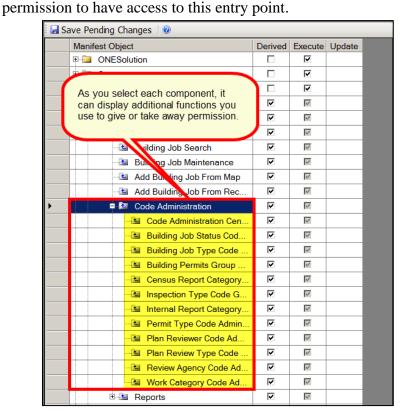
Code Administration

• Code Administration — This security applies to the Code Administration folder and any nodes within it that are marked as derived.

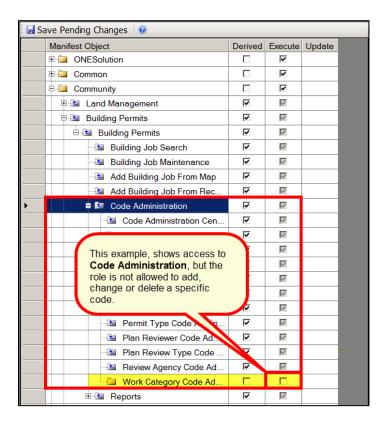
gives the role permission to have access to this entry point.

• Reports – This security applies to the Reports folder and any nodes within it that are marked as derived.

gives the role



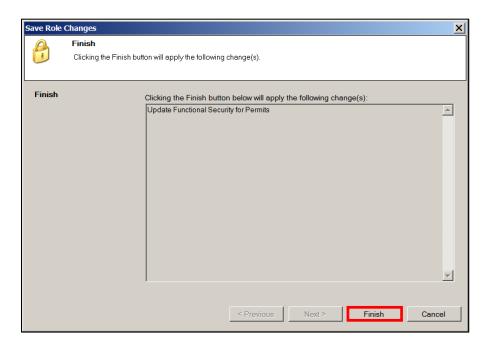
6. To completely lockout an entry point, click the Derived checkbox to unselect it, then click the **Execute** checkbox to disable **Execute**.



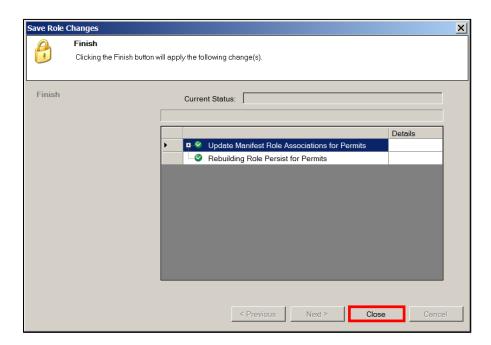
- 7. Repeat the above steps until all entry point permissions are set.
- 8. Click **Save Pending Changes**



- 9. The **Save Role Changes** window displays.
- 10. Click **Finish**



11. Click Close Close



12. The **Manifest Security** is now configured for the role.



## Part 2.03 - Setting up Services for Roles

Services make up the architecture that runs the **ONE**Solution applications. If roles are not granted authority to call the services, the **ONE**Solution applications will not function for the role.

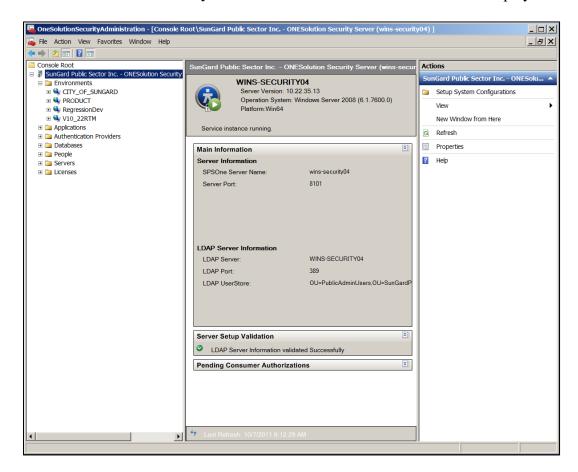
It is recommended that the high level folders, ONE Solution, Common, Community, Work Management and Finance be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

When you highlight the **Services** folder within a role, the list of services will display. Select the services that the role needs to have access to. Currently, it is recommended to select all Services at this time.

To configure the services, complete the following:



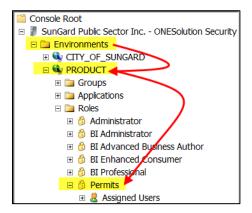
- 1. Locate the SPSOne Server Management Console icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration** – **Console Root** window displays.



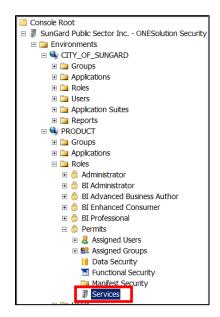
- 4. Expand the **Environments** folder. (The all environments that have been configured will display.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)



6. Locate and double-click to expand the **Role** to be modified. (For this example, **Permits** was used.)



7. Click **Services**.





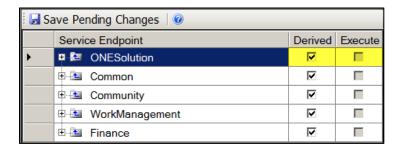
#### **ONESolution Services**

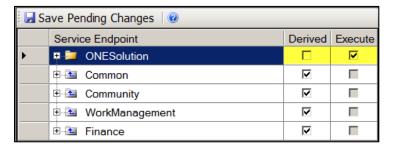
You will need to grant permission to **ONE**Solution services and to do this you will change the permission from **Derived** to **Execute.** 

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

This allows the role to have access to and to use **ONE**Solution services. **ONE**Solution is a service oriented architecture (SOA) solution. Users must have permissions to be able to run the standard services that are provided and also provide access to custom applications that may use services to retrieve or update data.

- 1. Click to highlight **ONESolution** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to **How to Configure Specific Manifest Security** on **Page 29** and complete the steps.

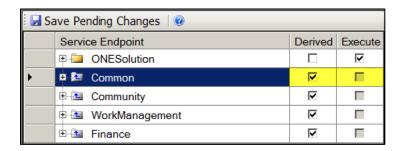


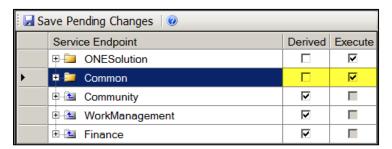
#### **Common Services**

You will need to grant permission to the **Common** application suite services and to do this you will change the permissions from **Derived** to **Execute.** 

It is recommended that the high level folders, ONE Solution, Common, Community, Work **Management** and **Finance** be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

- 1. Click to highlight **Common** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to How to Configure Specific Manifest Security on Page 29 and complete the steps.

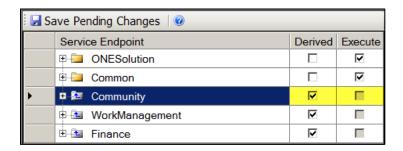


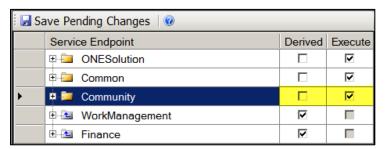
#### Community Services

You will need to grant permission to the **Community** application suite services and to do this you will change the permissions from **Derived** to **Execute.** 

It is recommended that the high level folders, ONESolution, Common, Community, Work **Management** and **Finance** be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

- 1. Click to highlight **Community** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





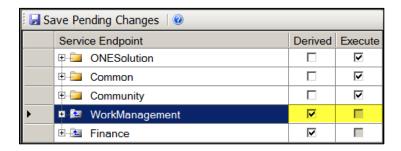
Note: Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to How to Configure Specific Manifest Security on Page 29 and complete the steps.

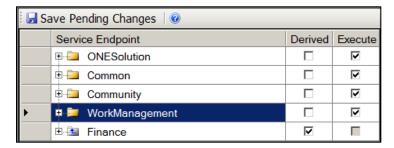
#### Work Management Services

You will need to grant permission to access the **Work Management** application suite and to do this you will change the permissions from **Derived** to **Execute.** Only the highest level folder should have the permission set to execute.

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

- 1. Click to highlight **Work Management** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to **How to Configure Specific Manifest Security** on **Page 29** and complete the steps.

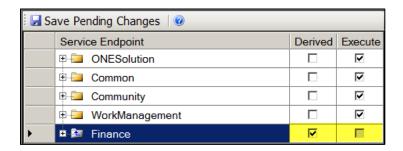


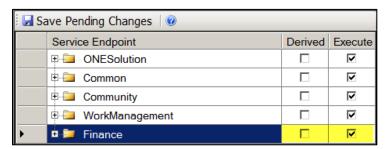
#### Finance Services

You will need to grant permission to the **Finance** application suite services and to do this you will change the permissions from **Derived** to **Execute.** 

It is recommended that the high level folders, ONE Solution, Common, Community, Work *Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

- 1. Click to highlight **Finance** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





**Note:** Completing these steps grants the roll access to all entry points that exist under the parent folder. You can restrict access to specific entry points under the parent folder, go to How to Configure Specific Manifest Security on Page 29 and complete the steps.

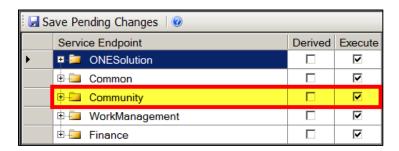


# How to Configure Specific Service Security

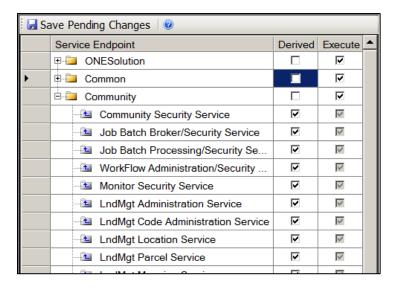
These steps would only be followed if you want to deny a role access via a specific entry point. If the role is able to use all entry points under the parent folder, these steps should not be taken.

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

1. In the center panel, click the plus sign (+) to expand the application suite you are working with, such as **Community**This security applies to the Community suite.

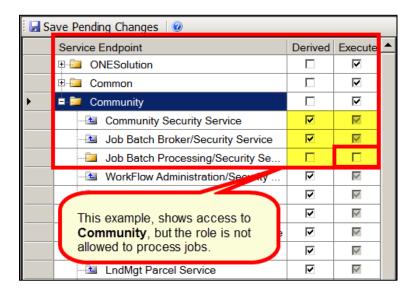


2. Click the plus sign (+) to expand the application suite. (*This displays all the services of the application. You will now determine which services the role will have access to.*)

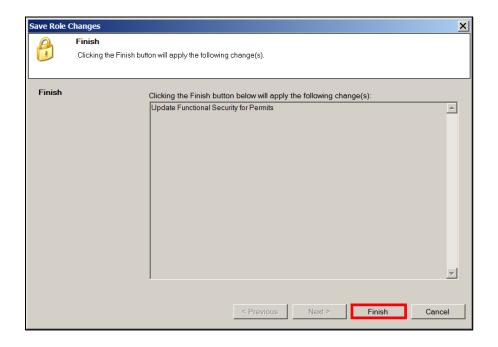


3. Click the checkbox to disable **Derive** and enable **Execute** for the services. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)

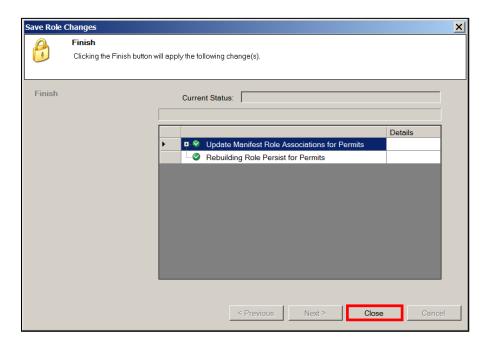
4. To completely lockout an item, click the checkbox to disable **Execute**.



- 5. Repeat the above steps until all services are configured.
- 6. Click **Save Pending Changes** Save Pending Changes
- 7. The **Save Role Changes** window displays.
- 8. Click **Finish** Finish



9. Click Close Close



10. The **Service Security** is now configured for the role.



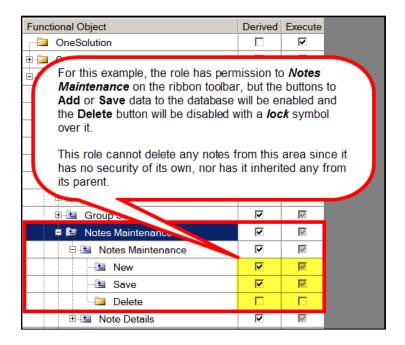
## Part 2.04 - Setting up Functional Security for Roles

Functional security controls access to the processes within the various modules of the **ONES**olution suites. An example of a function is the **Add** button on a ribbon bar.

When you highlight the **Functional Security** folder within a role, the list of application suites and applications for the environment you are working with display and when you expand an application node, the list of functions within that application display.

Each screen and function can have one of the following statuses:

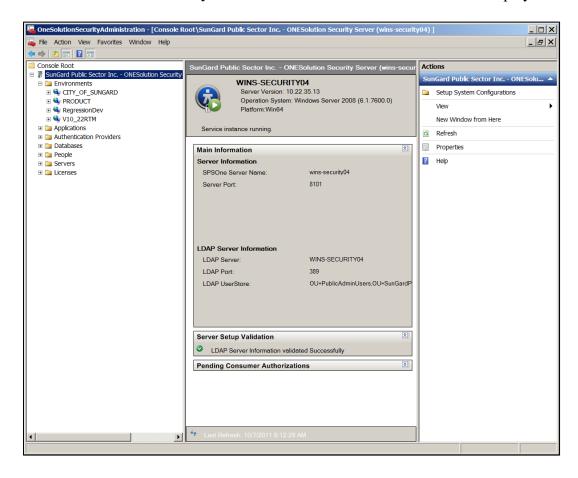
- **Execute** Users in this role have the ability to access the selected functions. For example, until you reset the security for **ONE**Solution from its default setting of **Derived** to **Execute**, the role would have absolutely no access to the ONESolution software.
- **Derived** When this box is checked, it means that the function will obtain (*derive*) its permission from its parent (*the folder under which it resides in the security tree*). For example, the role has permission to add or change notes in Community but cannot delete any notes.



To configure the functional security, complete the following:



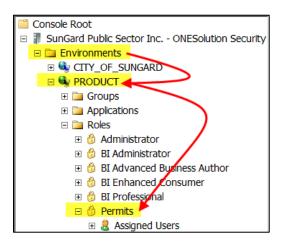
- 1. Locate the SPSOne Server Management Console icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.



4. Expand the **Environments** folder. (*The environments that have been setup will display*.)



- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)
- 6. Locate and double-click to expand the **Role** to be modified. (For this example, **Permits** was used.)



7. Click **Functional Security**.





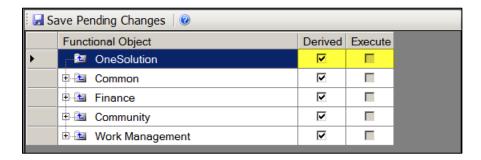
#### **ONESolution Functional Security**

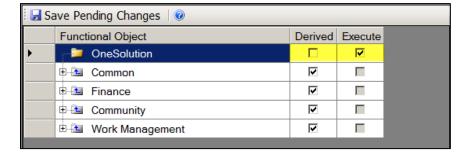
You will need to grant permission to **ONES**olution and to do this you will change the permission from **Derived** to **Execute**.

It is recommended that the high level folders, ONE Solution, Common, Community, Work **Management** and **Finance** be set to execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to **ONE**Solution's desktop.

- 1. Click to highlight **ONESolution** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)





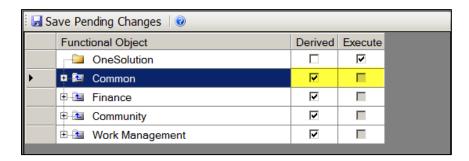


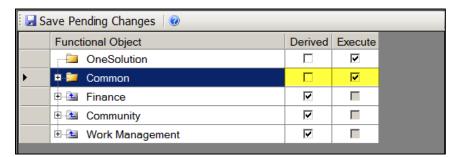
# Common Functional Security

You will need to grant permission to the Common application suite functions and to do this you will change the permissions from **Derived** to **Execute.** 

This allows the role to have access to the **Common** applications and functions, such as, *Add*, *Maintain*, *Search* and *Save*.

- 1. Click to highlight **Common** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for **Derive**, it will remove the checkmark and place a checkmark in **Execute**. To uncheck **Execute** you will click on the checkbox to remove it.)







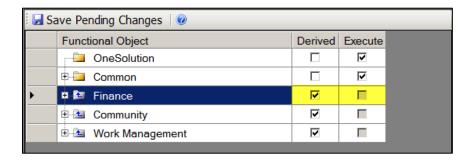
## Finance Functional Security

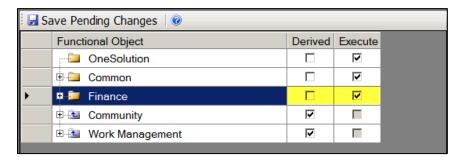
You will need to grant permission to the Finance application suite functions and to do this you will change the permissions from **Derived** to **Execute**.

It is recommended that the high level folders, ONE Solution, Common, Community, Work *Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the **Finance** application functions, such as **Add**, Maintain, Search and Save.

- 1. Click to highlight **Finance** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)







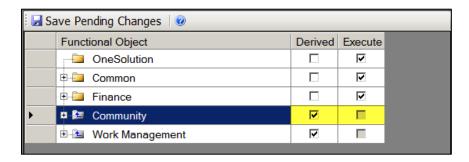
## Community Functional Security

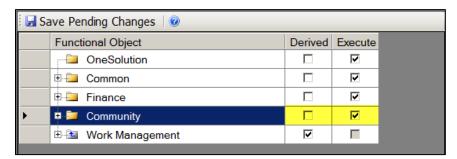
You will need to grant permission to the Community application suite functions, and to do this you will change the permissions from **Derived** to **Execute.** 

It is recommended that the high level folders, ONE Solution, Common, Community, Work *Management* and *Finance* be set to execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the **Community** application functions, such as, **Add**, Save, Maintain and Search.

- 1. Click to highlight **Community** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)







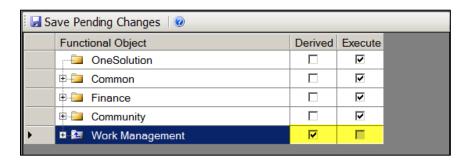
# Work Management Functional Security

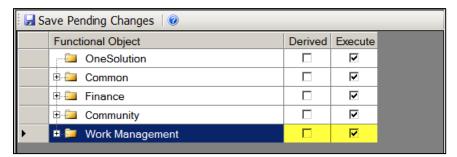
You will need to allow permission to the **Work Management** application suite functions and to do this you will change the permissions from **Derived** to **Execute.** 

It is recommended that the high level folders, ONE Solution, Common, Community, Work **Management** and **Finance** be set to execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the **Work Management** application functions, such as, Add, Save and Maintain.

- 1. Click to highlight **Work Management** in the middle panel.
- 2. Click the checkbox to disable **Derive** and enable **Execute**. (When you click in the checkbox for Derive, it will remove the checkmark and place a checkmark in Execute. To uncheck Execute you will click on the checkbox to remove it.)







# How to Configure Specific Functional Security

These steps would only be followed if you want to deny a role access via a specific entry point. If the role is able to use all entry points under the parent folder, these steps should not be taken.

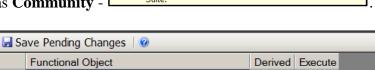
It is recommended that the high level folders, ONE Solution, Common, Community, Work **Management** and **Finance** be set to execute. All options under these high level folders should be set to **Derived**. It is not recommended that any of the service options be disabled entirely.

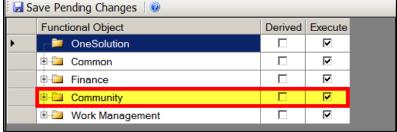
1. In the center panel, click the plus sign (+) to expand the application suite you are working

Security at this level is applied across the entire Application

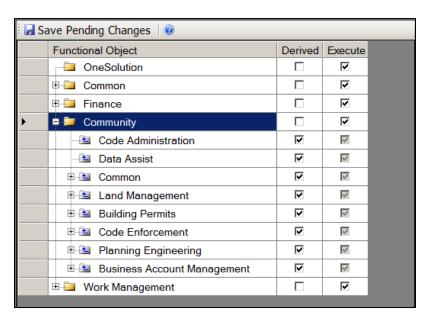
Community

with, such as Community -



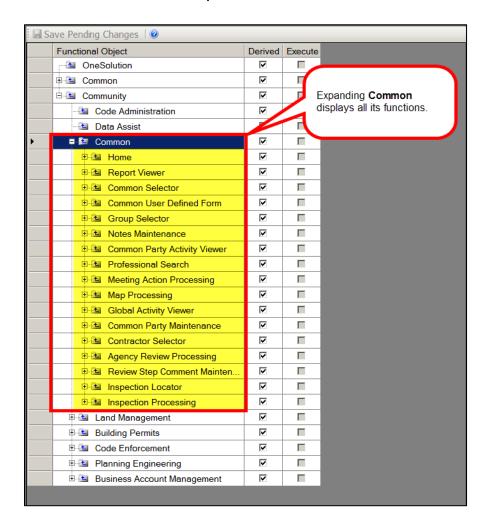


2. Click the plus sign (+) to expand the application. (This displays all the components of the application. You will now determine which components the role will have access to.)

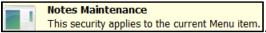


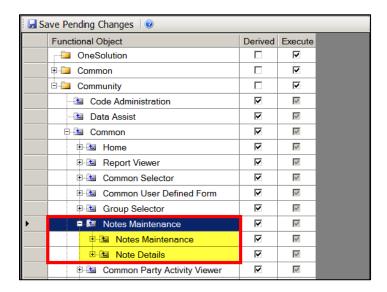
3. Click the plus sign (+) to expand a component, such as **Common** 



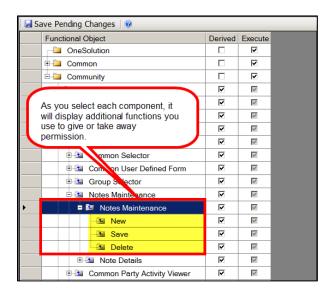


4. Click the plus sign (+) to expand a function, for example - **Notes Maintenance** 

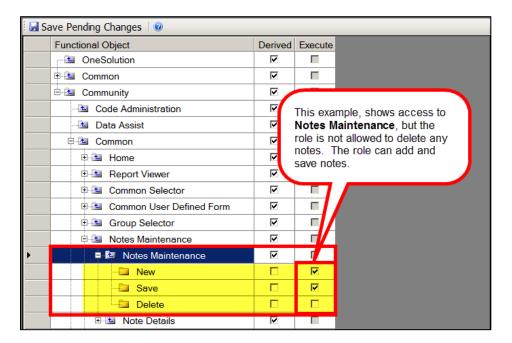




- 5. Expanding **Notes Maintenance** allows you to give the role permission to:
  - Notes Maintenance This security applies to a RibbonTab control on the screen. gives the role permission to access the functions in the notes area on the ribbon toolbar.
  - Note Details This security applies to a Grid control on the screen. give the role permission to access to the functions in the notes maintenance area on the ribbon toolbar.



6. To completely lockout a function, click the checkbox to disable **Derived** and the click the checkbox to disable **Execute**.

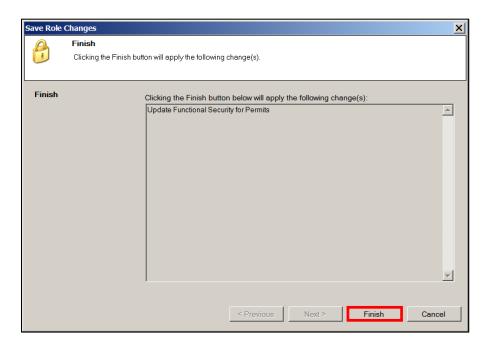


- 7. Repeat the above steps until all necessary permissions are removed.
- 8. Click Save Pending Changes

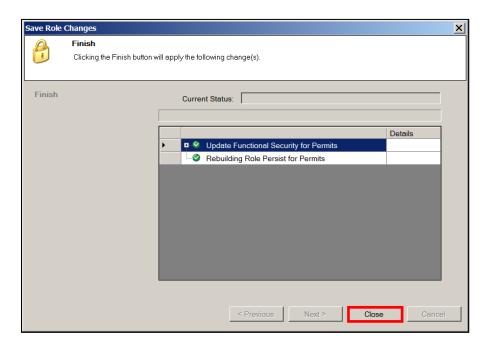




- 9. The **Save Role Changes** window displays.
- 10. Click **Finish**



11. Click Close Close



12. The **Functional Security** is now configured for the role.

## Part 2.05 - Setting up Data Security for Roles

A user can be assigned to multiple roles. If a user is granted access to a data source in one role and not granted access in another role, the ability to access the data prevails.

In addition to granting read, write, edit, or delete access to a data source, you can filter the data a user has access to. You might use a filter to limit a user's access to only the data associated with their department.

Setting up filters requires entering SQL "where" clauses. SunGard Public Sector recommends filters to be set up by someone at your organization with SQL programming experience.

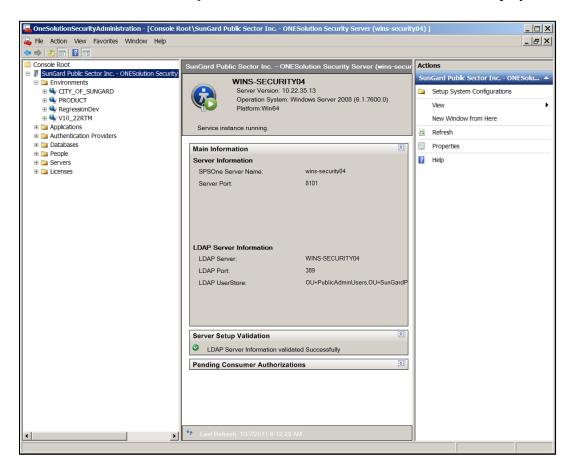
- **Read** Users in this role have the ability to view information in this data source.
- Write Users in this role have the ability to create new items for this data source.
- **Update** Users in this role have the ability to modify information in this data source.
- **Delete** Users in this role have the ability to delete information in this data source.
- **Execute** Users in this role have the ability to process this data.

To configure the data security, complete the following:

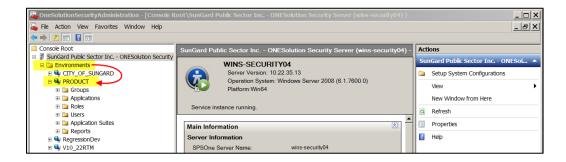


- 1. Locate the SPSOne Server Management Console icon on the desktop
- 2. Double-click to access the console.

3. The **ONESolution Security Administration – Console Root** window displays.

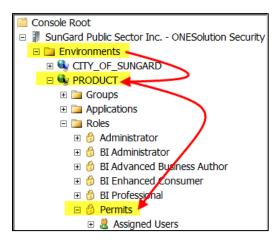


4. Expand the **Environments** folder. (The all environments that have been configured will display.)

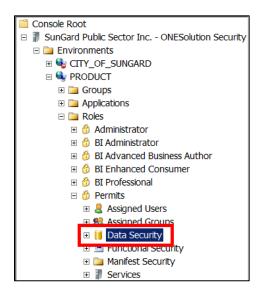


5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)

6. Locate and double-click to expand the **Role** to be modified. (For this example, **Permits** was used.)



7. Click **Data Security**.





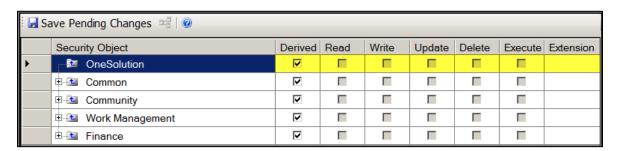
#### ONESolution Data Security

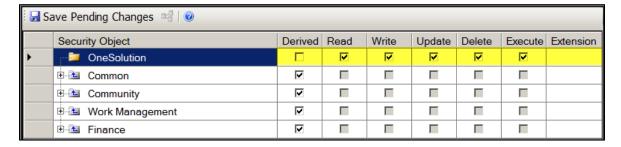
You will need to grant permission to **ONE**Solution and to do this you will change the permission from Derived to Read, Write, Update, Delete and Execute.

It is recommended that the high level folders, ONE Solution, Common, Community, Work Management and Finance be set to Read, Write, Update, Delete and Execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to **ONE**Solution's data.

- 1. Click to highlight **ONESolution** in the middle panel.
- 2. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. Place a checkmark in Read, Write, Update, Delete and Execute.)
- 3. Click each checkbox to enable **Read**, **Write**, **Update**, **Delete** and **Execute**.







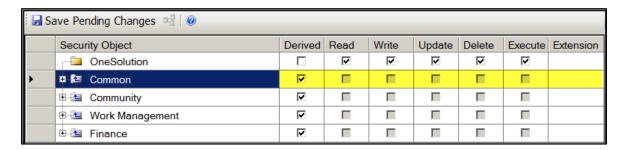
#### Common Data Security

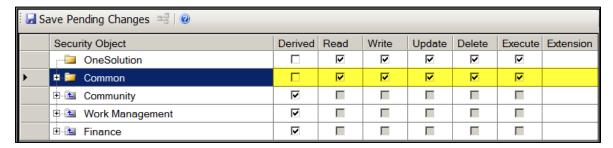
You will need to grant permission to Common application data and to do this you will change the permissions from Derived to Read, Write, Update, Delete and Execute.

It is recommended that the high level folders, ONE Solution, Common, Community, Work Management and Finance be set to Read, Write, Update, Delete and Execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to the **Common** data, for all **Common** functions, **SysWin** functions, Cash Receipts, Code Administration and Central Billing data.

- 1. Click to highlight **Common** in the middle panel.
- 2. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. Place a checkmark in **Read**, **Write**, **Update**, **Delete** and **Execute**.)
- 3. Click each checkbox to enable **Read**, **Write**, **Update**, **Delete** and **Execute**.







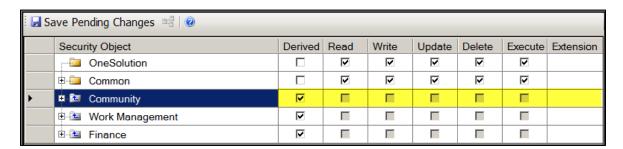
## Community Data Security

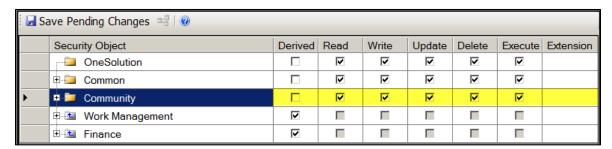
You will need to grant permission to the **Community** application data and to do this you will change the permissions from **Derived** to **Read, Write, Update, Delete** and **Execute.** 

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to **Read**, **Write**, **Update**, **Delete** and **Execute**. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the Community data, such as, Land Management, Building Permits, Code Enforcement, Planning & Engineering and Business Account Management.

- 1. Click to highlight **Community** in the middle panel.
- 2. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. Place a checkmark in **Read**, **Write**, **Update**, **Delete** and **Execute**.)
- 3. Click each checkbox to enable **Read**, **Write**, **Update**, **Delete** and **Execute**.







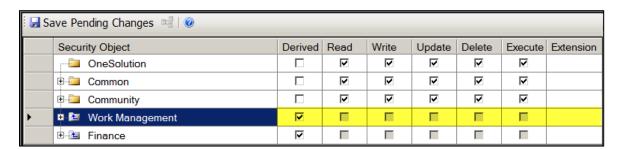
#### Work Management Data Security

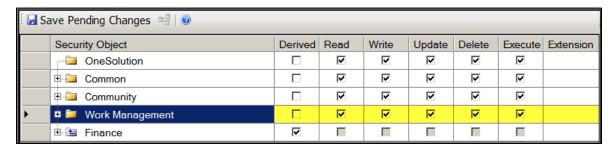
You will need to grant permission to the Work Management application data and to do this you will change the permissions from Derived to Read, Write, Update, Delete and Execute.

It is recommended that the high level folders, ONE Solution, Common, Community, Work Management and Finance be set to Read, Write, Update, Delete and Execute. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the **Work Management** data, such as, **Asset** *Management*, and *CRM*.

- 1. Click to highlight **Work Management** in the middle panel.
- 2. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. Place a checkmark in **Read**, **Write**, **Update**, **Delete** and **Execute**.)
- 3. Click each checkbox to enable **Read**, **Write**, **Update**, **Delete** and **Execute**.







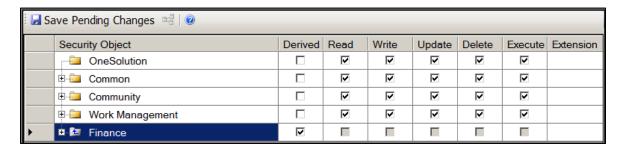
## Finance Data Security

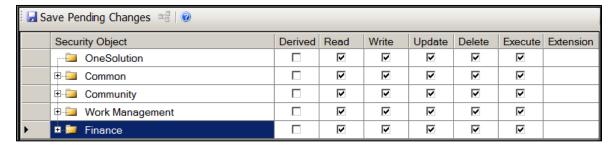
You will need to grant permission to the **Finance** application data and to do this you will change the permissions from **Derived** to **Read, Write, Update, Delete** and **Execute.** 

It is recommended that the high level folders, *ONESolution*, *Common*, *Community*, *Work Management* and *Finance* be set to **Read**, **Write**, **Update**, **Delete** and **Execute**. All options under these high level folders should be set to **Derived**.

This allows the role to have access to all the **Finance** data in *Accounts Receivable, Contract Management, General Ledger, Human Resources, Payroll, Purchasing, Work Order* and *Workflow*.

- 1. Click to highlight **Finance** in the middle panel.
- 2. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. Place a checkmark in **Read**, **Write**, **Update**, **Delete** and **Execute**.)
- 3. Click each checkbox to enable **Read**, **Write**, **Update**, **Delete** and **Execute**.







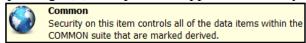
# How to Configure Specific Data Security

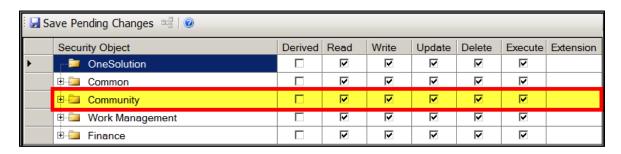
These steps would only be followed if you want to deny a role access via a specific entry point. If the role is able to use all entry points under the parent folder, these steps should not be taken.

It is recommended that the high level folders, ONE Solution, Common, Community, Work Management and Finance be set to Read, Write, Update, Delete and Execute. All options under these high level folders should be set to **Derived**.

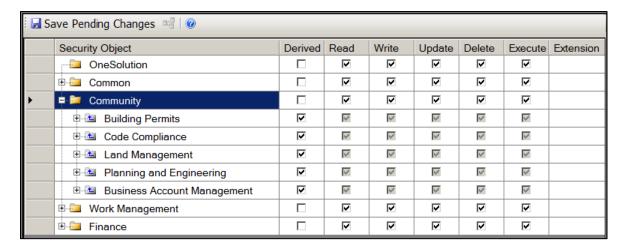
1. In the center panel, click the plus sign (+) to expand the application suite you are working

with, such as Community -



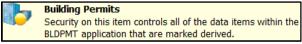


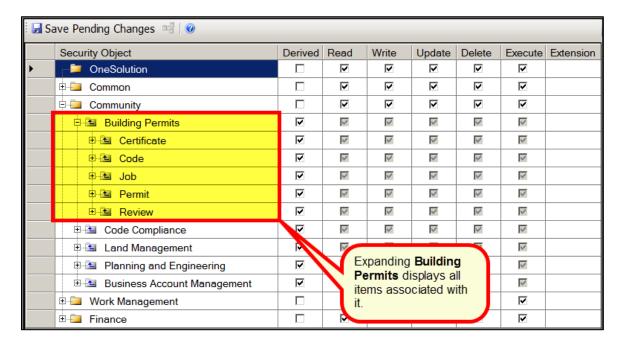
2. Click the plus sign (+) to expand the application suite. (This displays all the components of the application. You will now determine which components the role will have access to.)



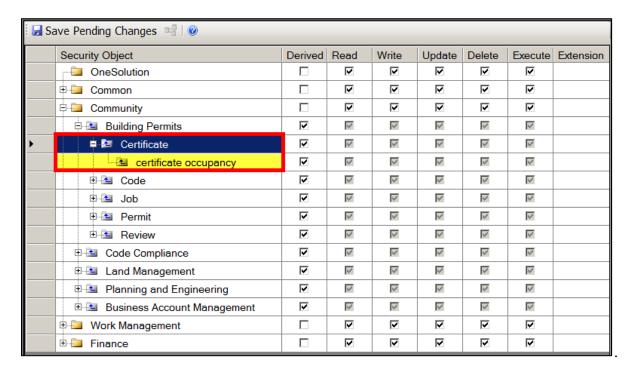


3. Click the plus sign (+) to expand a component, such as **Building Permits** 



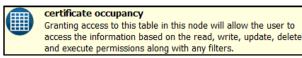


4. Click the plus sign (+) to expand a menu item, for example – **Certificate**.

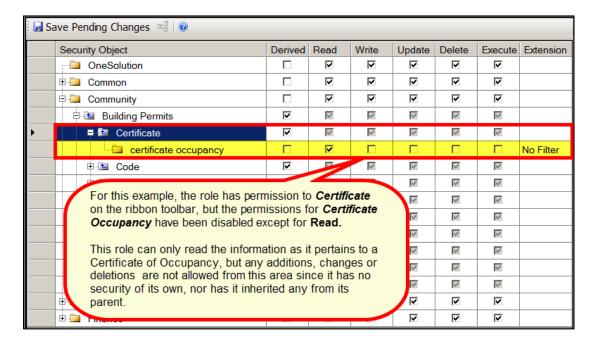


gives

5. Expanding **Certificate** allows you to give the role permission to:

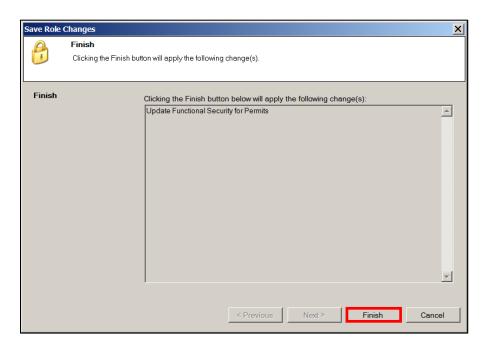


- the role permission to have access to information.
- 4. Click the checkbox to disable **Derive**. (When you click in the checkbox for **Derive**, it will remove the checkmark. **Read**, **Write**, **Update**, **Delete** and **Execute** are enabled.)
- 5. To disable **Read**, **Write**, **Update**, **Delete** and **Execute**, click each in a checkbox to disable it.

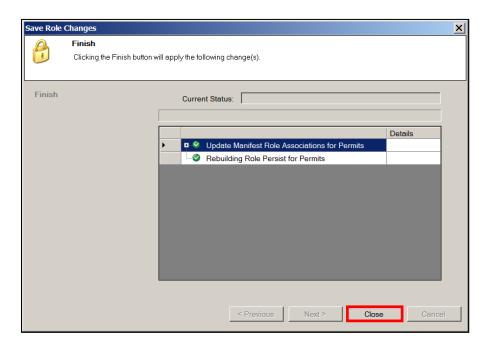


- 6. Repeat the above steps until all permissions are set.
- 7. Click **Save Pending Changes** Save Pending Changes

- 8. The **Save Role Changes** window displays.
- 9. Click **Finish** Finish



10. Click Close Close



11. The **Data Security** is now configured for the role.



# **Lesson 3 - Working with Groups**

Within SPSOne, a group is used to define departments and agencies within your jurisdiction. When you are assigning a user to a role you can select only one user at a time. You can assign multiple users to a group and then assign the group to a role. Users do not have to be assigned to groups, they can be assigned directly at the role level.

After you create a group, you can assign the group to a role, thus assigning the same security access settings to all of the users in the group.

#### • Objectives:

At the completion of this lesson you should be able create and maintain groups.

#### • Target Audience:

**Information Services Supervisor** Information Services Administrator

### **Prerequisites:**

Working knowledge of Windows



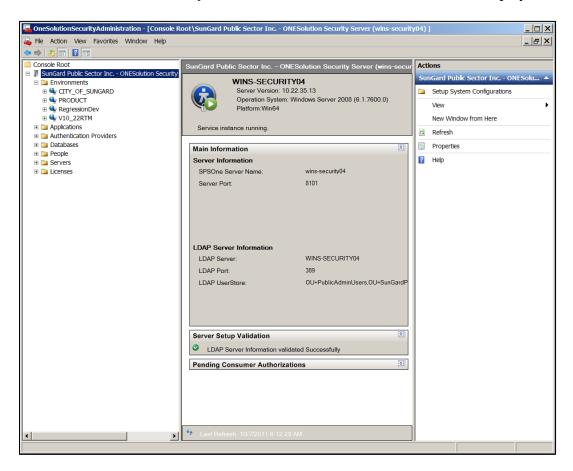
# Part 3.01 - Creating a Group

You can create a group you will assign your users and add to roles.

To create a group, complete the following:



- Locate the SPSOne Server Management Console icon on the desktop 1.
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration – Console Root** window displays.





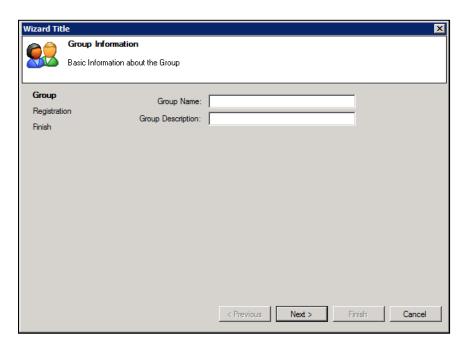
- 4. Expand the **Environments** folder. (*The environments that have been setup will display*.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)



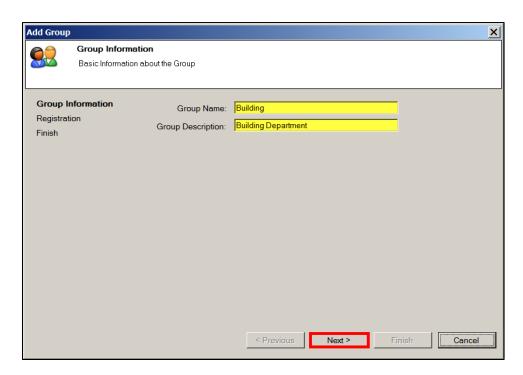
- 6. Locate the *Groups* folder.
- 7. Right-click on the **Groups** folder.
- 8. Select **Add Group**.



9. The **Group Information** wizard displays.



- 10. In the **Group Name** field, indicate a unique name for the group. This group name will be used in the ONESolution agency area as review agencies.
- 11. In the **Group Description** field, indicate a description for the group.
- 12. Click Next Next >

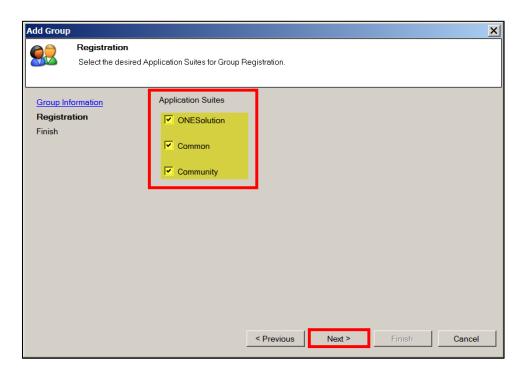




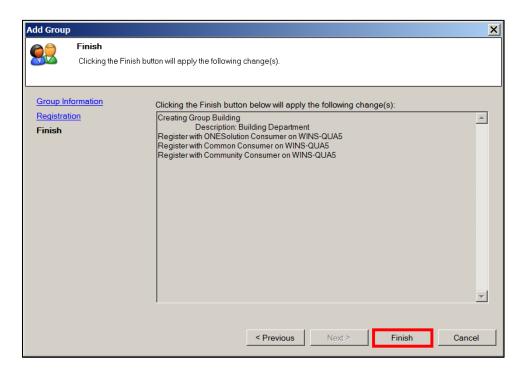
# Registration

You can assign a new group to application suites.

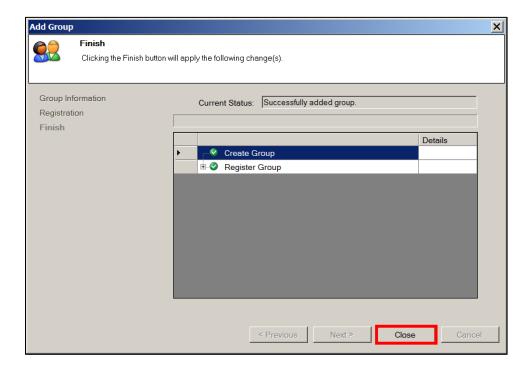
- 1. The **Registration** window displays.
- 2. Place a checkmark next to each application the user will have access to. (*This can be the Finance, Community Development etc.*)
- 3. Click Next Next >



4. Click **Finish** Finish



5. Click Close Close





# Part 3.02 - Adding a User to a Group

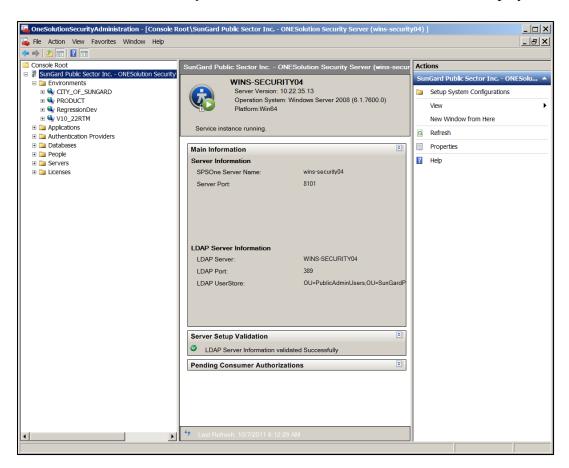
You can assign users to multiple groups. Assigning users to groups is optional.

**Note**: If the user does not exist, you must first create a user account. During the process of creating the user account you will assign the new user to an environment.

To add a user to a group, complete the following:

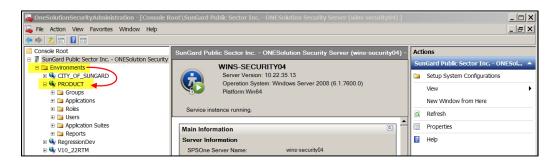


- Locate the SPSOne Server Management Console icon on the desktop 1.
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration – Console Root** window displays.





- 4. Expand the **Environments** folder. (*The environments that have been setup will display*.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)

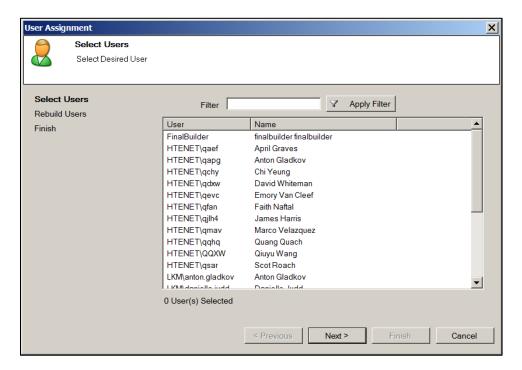


- 6. Locate and expand the *Groups* folder.
- 7. Locate the group you want to add a user to. (For this example, Building was used.)
- 8. Right-click on the group and select **Add User Assignments**Add User Assignments

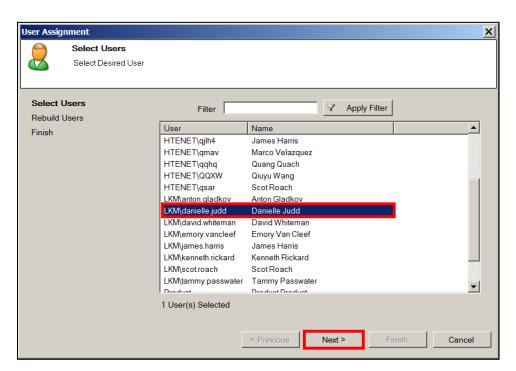




9. The **Select Users** window displays.

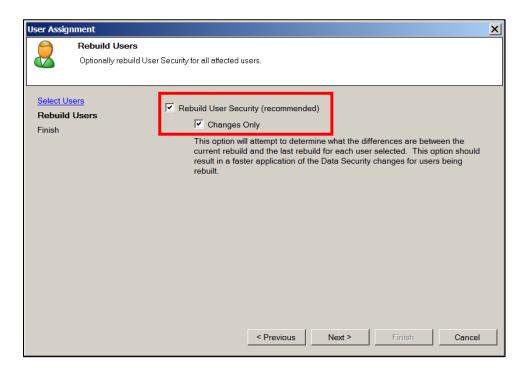


- 10. Locate and highlight the user in the list.
- Next > Click Next> 11.



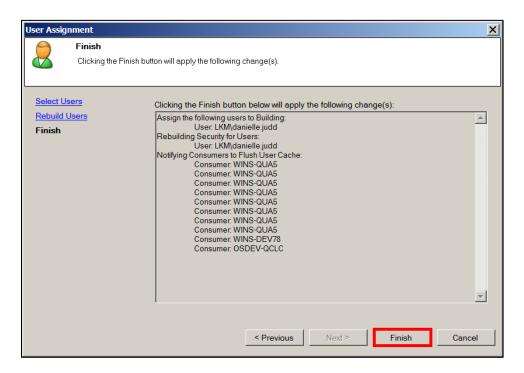


- 12. The **Rebuild Users** window displays.
- 13. The **Rebuild User Security** checkbox is marked.
- 14. The **Changes Only** checkbox is marked. (This updates any changes made to the user.)
- 15. Click Next> Next >

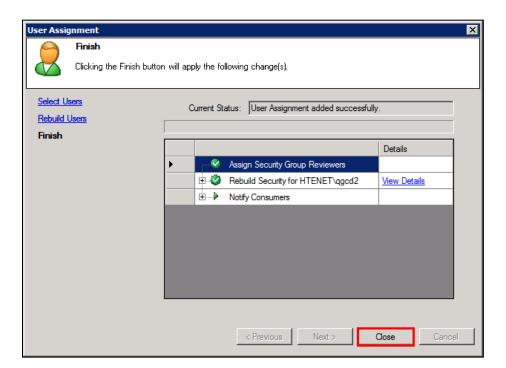




16. Click **Finish** Finish



- 17. The **Finish** window displays.
- 18. Click Close Close





# Part 3.03 - Assigning a Group to a Role

After you create a group and assign users to that group, you can assign the group to a role, thus assigning the same security access settings to all of the users in the group. The advantage of groups is that security roles can be defined at a job description level. You have the option of assigning users directly to a role as well.

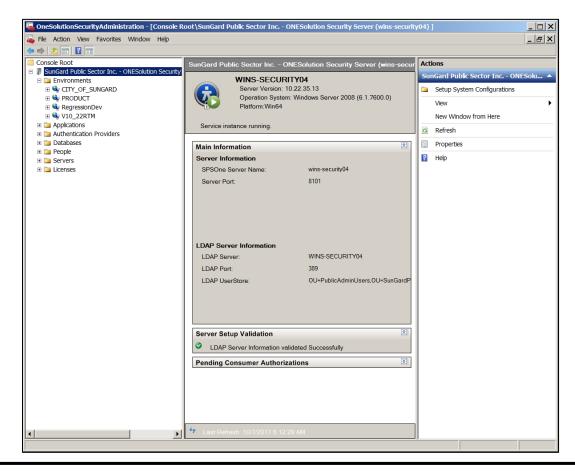
Users with the same security requirements (or job description) can be assigned to a group, then assigned a job-specific role.

Within the SPSOne, a group is an association of users. When you are assigning a user to a role you can select only one user. Assigning users to a group allows you to assign multiple users to a role.

Follow these steps to assign a group to a role:



- Locate the SPSOne Server Management Console icon on the desktop 1.
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration – Console Root** window displays.

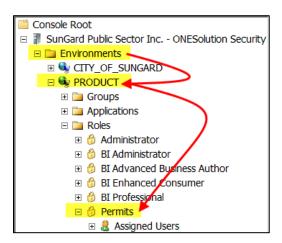




- 4. Expand the **Environments** folder. (The all environments that have been configured will display.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)

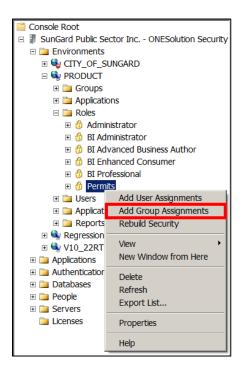


6. Locate and highlight the **Role** you will assign the group to. (For this example, **Permits** was used.)

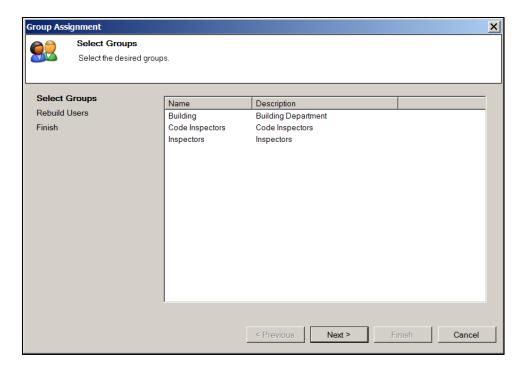




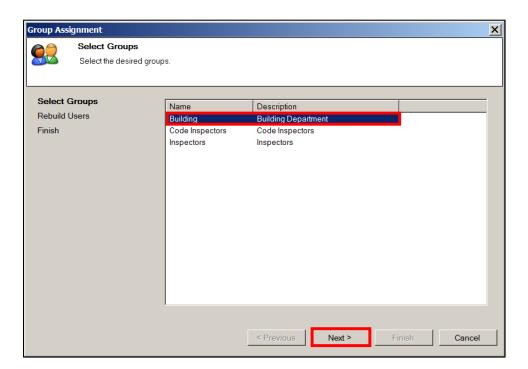
7. Right-click on the group and select Add Group Assignments Add Group Assignments



8. The **Select Groups** window displays.

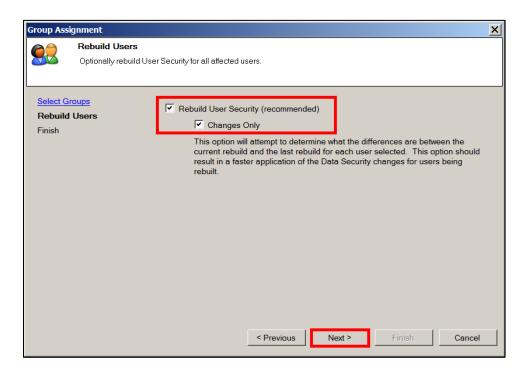


- 9. Locate and highlight the group.
- 10. Click **Next>** Next >

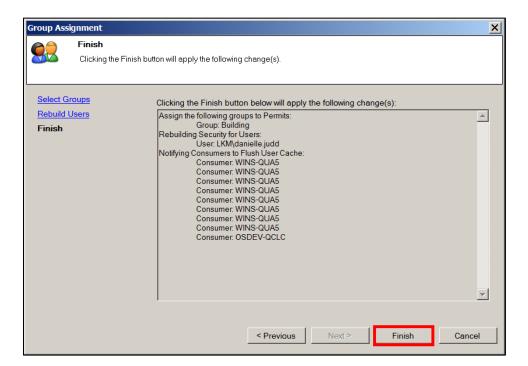


- 11. The **Rebuild Users** window displays.
- 12. The **Rebuild User Security** checkbox is marked.
- 13. The **Changes Only** checkbox is marked. (*This updates any changes made to the user.*)

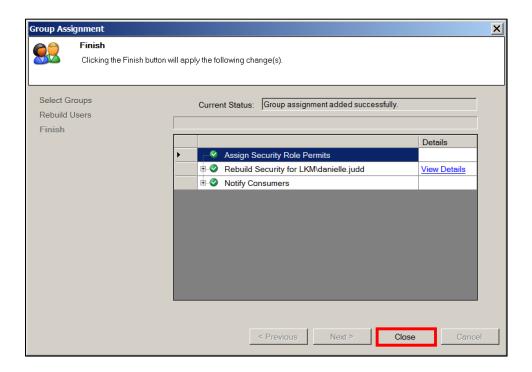
14. Click Next> Next >



15. Click **Finish** Finish



- 16. The **Finish** window displays.
- 17. Click Close Close



# **SUNGARD® PUBLIC SECTOR**

ONESolution™ ######

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# **Lesson 4 - Working with Users**

Within the SPSOne, a user is a login account created to access to SunGard Public Sector **ONES**olution. User accounts are set up then assigned to an environment and it is possible that your organization may have multiple environments, such as "Production," "Test," and "Training."

A user can be assigned to multiple roles and if a user is granted access to a data source in one role and not granted access in another role, the ability to access the data prevails.

In addition to granting read, write, edit, or delete access to a data source, you can filter the data a user has access to.

You might use a filter to limit a user's access to only the data associated with their department. Setting up filters requires entering SQL "where" clauses. SunGard Public Sector recommends filters to be set up by someone at your organization with SQL programming experience.

After a user has been created, they can be assigned to a group and a role.

User accounts are defined using either Windows authentication or Lightweight Directory Access Protocol (LDAP) authentication.

If you add a user using LDAP authentication, the first time the user logs in to the application, they are prompted to change their password.

User accounts that are defined using Windows authentication are imported from your domain controller. These Windows domain accounts must be set up prior to importing them into SPSOne.

**Note**: A person can have multiple user accounts. Each account can have access to different environments with different permissions.

#### • Objectives:

At the completion of this lesson you should be able create and maintain users.

#### • Target Audience:

Information Services Supervisor Information Services Administrator

#### • Prerequisites:

Working knowledge of Windows

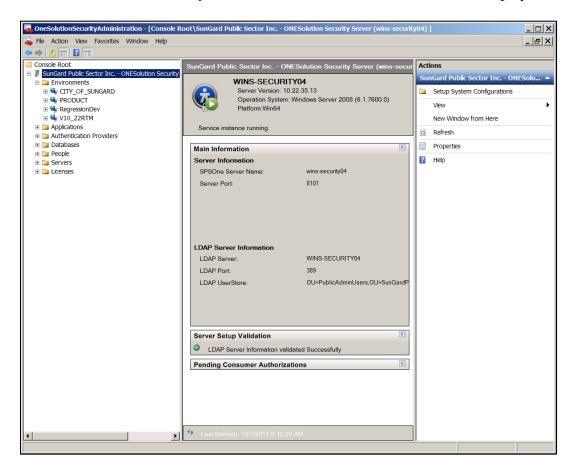
## Part 4.01 - Creating a User Account - Windows Authentication

You can create a user account using Windows authentication. When the users access ONESolution, the login will be bypassed and they will be logged in based on their Windows login information.

To add a user using Windows authentication, complete the following:

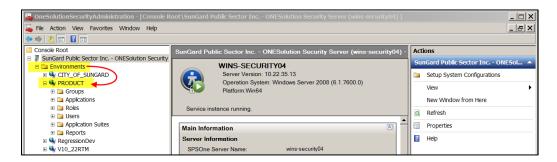


- 1. Locate the **SPSOne Server Management Console** icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.





- 4. Expand the **Environments** folder. (The environments that have been setup will display.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)



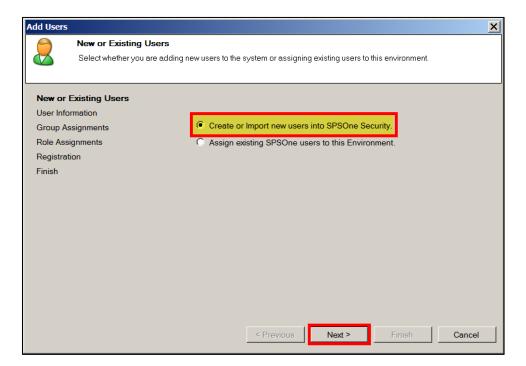
- 6. Locate the *Users* folder.
- 7. Right-click on the **Users** folder.
- 8. Select **Add Users**.



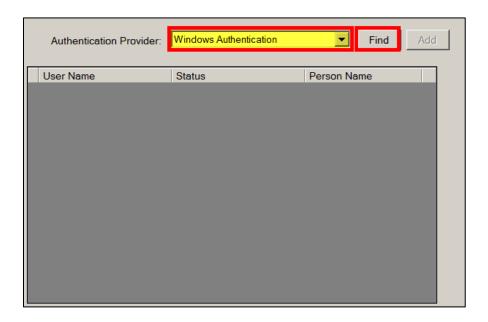
9. The **New or Existing** wizard window displays.



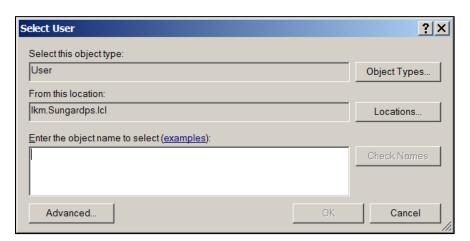
- 10. For a new user select **Create or Import a new user to SPSOne Security**. (For a user that has been set up in another environment select **Assign an existing SPSOne user to this Environment**.)
- 11. Click Next Next Next >



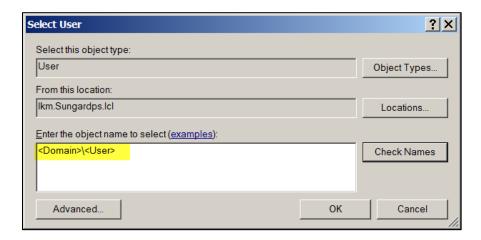
- 12. In the Authentication Provider field, select Windows Authentication.
- 13. Click **Find** Find

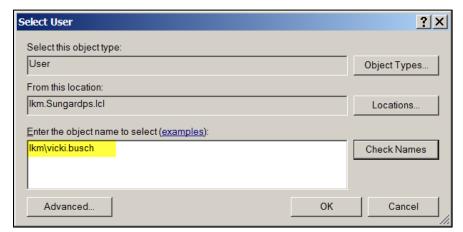


14. The **Select User** window displays.

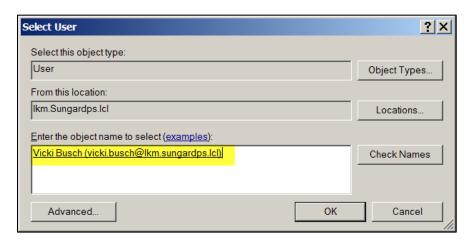


15. In the **Enter the object name to select** field, indicate the *Domain* name and the user's login.



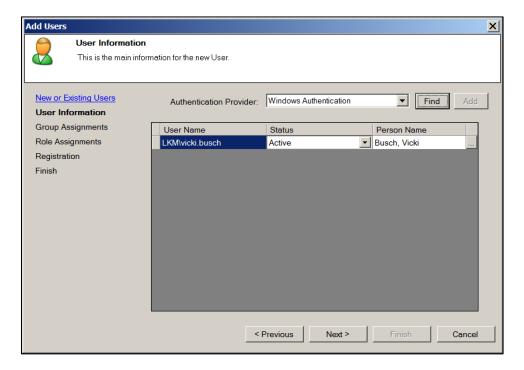


- 16. Click Check Names Check Names
- 17. The user's login and domain will display.

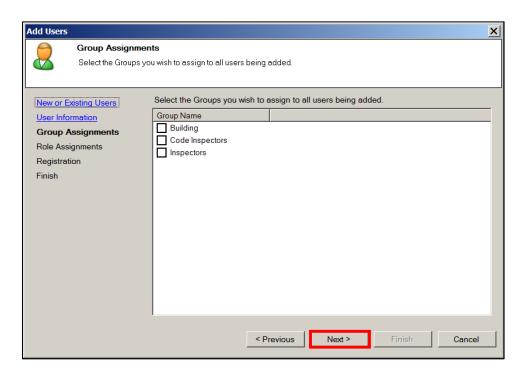




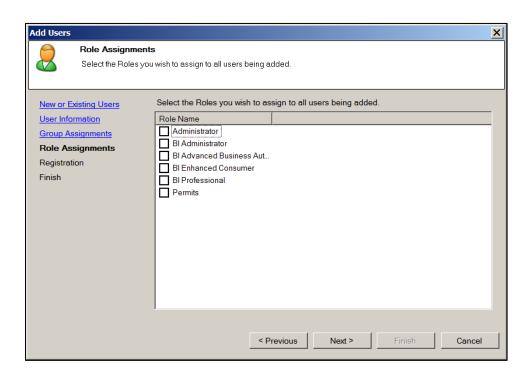
- 18. Click **OK**
- 19. The **New or Existing** wizard window displays.

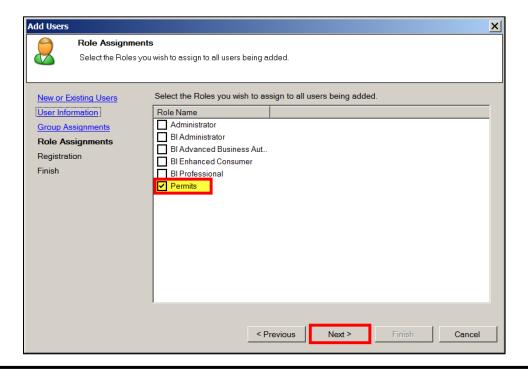


- 21. The **Group Assignment** window displays. Users can be assigned to groups at this point by checking the box in front of the selected group. (*Refer to the lesson on Working with Groups for adding a user to a group.*)
- 22. Click Next> Next >



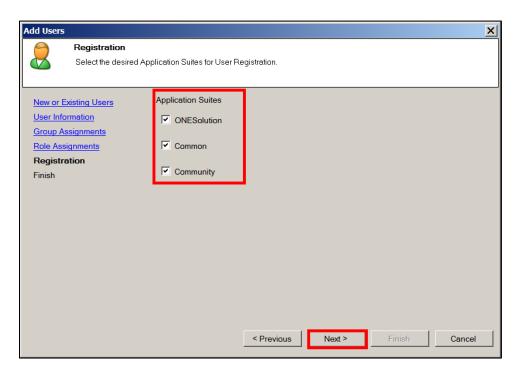
23. The **Role Assignments** window displays. Users can be assigned to roles at this point by checking the box in front of the selected role. (*There can be more than one role assigned to a user.*)



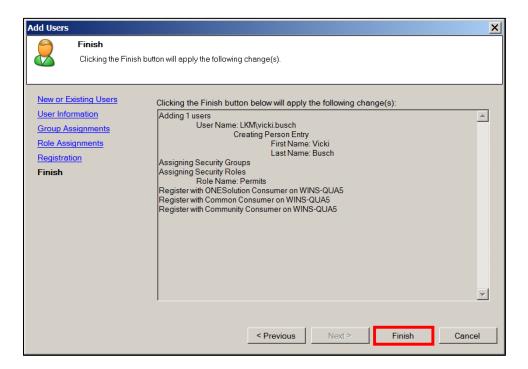




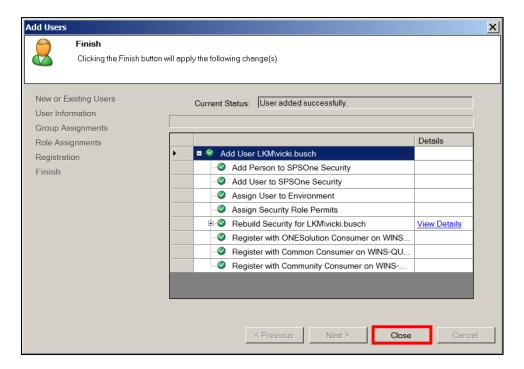
- 26. The **Registration** window displays.
- 27. Place a checkmark next to each application the user will have access to. Users **must** be registered to ONESolution and to Common. If the user will be accessing Community Development systems, they must also be given access to Community. (*This can be the Finance, Community Development etc.*)
- 28. Click Next> Next >



29. Click **Finish** Finish



30. The wizard will indicate the *Current Status* in creating the user.



31. Click Close Close

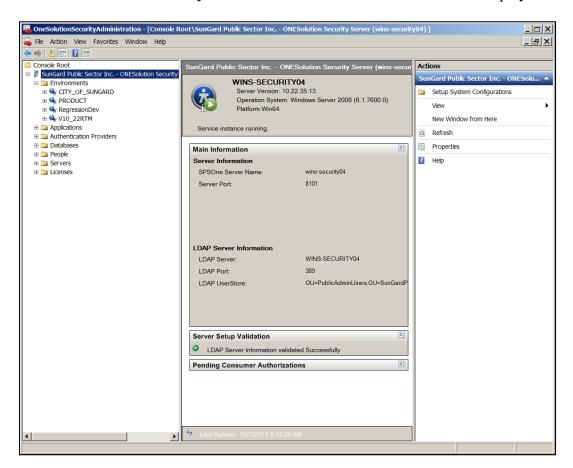
## Part 4.02 - Creating a User Account - LDAP Authentication

You can create a user account using LDAP authentication. When the users access ONESolution, they will log in based on the user ID and password you provide them.

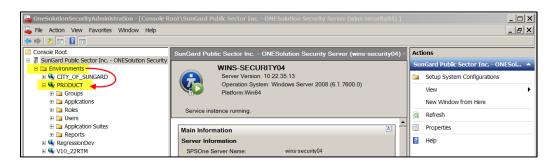
To add a user using LDAPs authentication, complete the following:



- 1. Locate the **SPSOne Server Management Console** icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.



- 4. Expand the **Environments** folder. (*The environments that have been setup will display*.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)



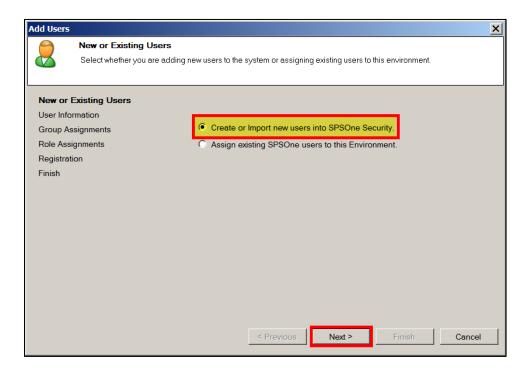
- 6. Locate the *Users* folder.
- 7. Right-click on the **Users** folder.
- 8. Select **Add Users**.



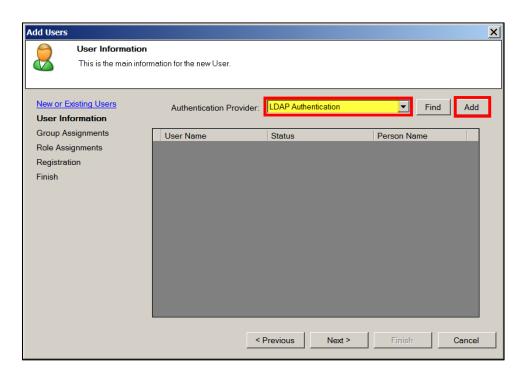
9. The **New or Existing** wizard window displays.



- 10. For a new user select **Create or Import a new user to SPSOne Security**. (For a user that has been set up in another environment select **Assign an existing SPSOne user to this Environment**.)
- 11. Click Next Next

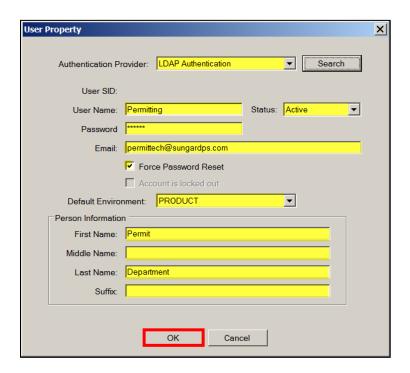


- 12. In the **Authentication Provider** field, select **LDAP Authentication**.
- 13. Click Add Find

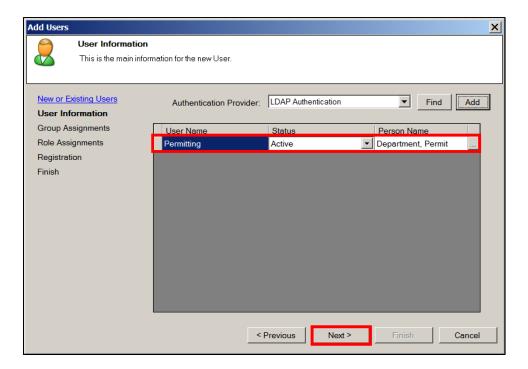


- 14. In the **User Name** field, indicate a unique login ID for the user you are creating.
- 15. In the **Status** field, select the status from the drop-down list. (You can select **Active** or **Inactive** status based on whether you want the user to have access now or later.)
- 16. In the **Password** field, indicate a password for the user.
- 17. In the **Email** field, indicate the email address for the user. (*This is optional*.)
- 18. In the **Force Password Reset** field, place a checkmark if the user is to reset their password the first time they log in.
- 19. In the **Default Environment** field, select the environment from the drop-down list.
- 20. In the **First Name** field, indicate the first name of the user.
- 21. In the **Middle Name** field, indicate the middle name or initial of the user.
- 22. In the **Last Name** field, indicate the last name of the user.
- 23. In the **Suffix** field, indicate the suffix for the user.

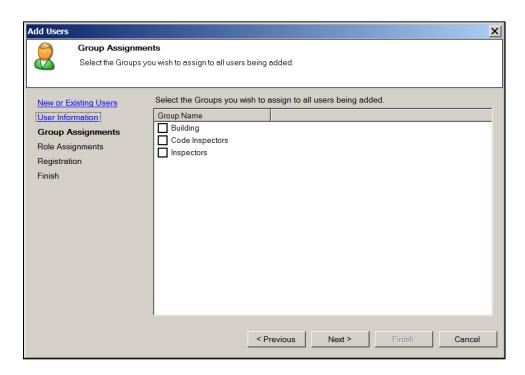
24. Click **OK** 



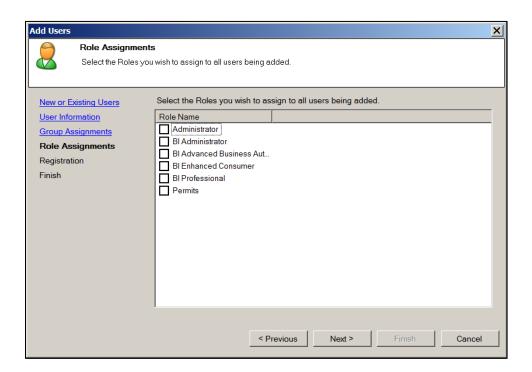
25. The User Information window displays. (You can continue to add additional users.)

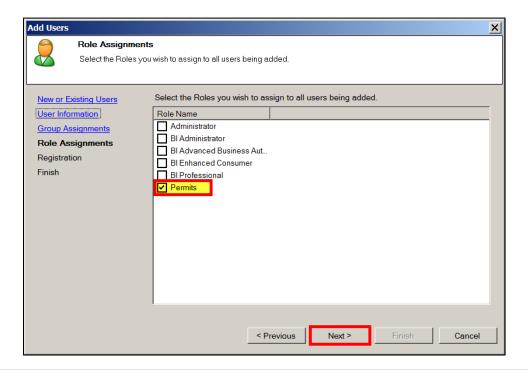


- 27. The **Group Assignment** window displays. Users can be assigned to groups at this point by checking the box in front of the selected group. (*Refer to the lesson on Working with Groups for adding a user to a group.*)
- 28. Click Next> Next >



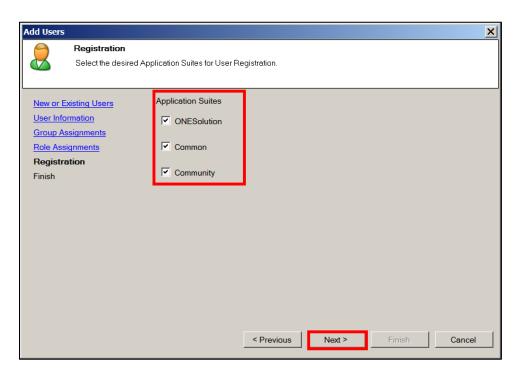
29. The **Role Assignments** window displays. Users can be assigned to roles at this point by checking the box in front of the selected role. (*There can be more than one role assigned to a user.*)



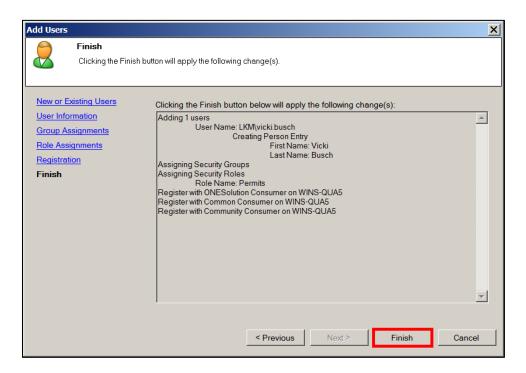




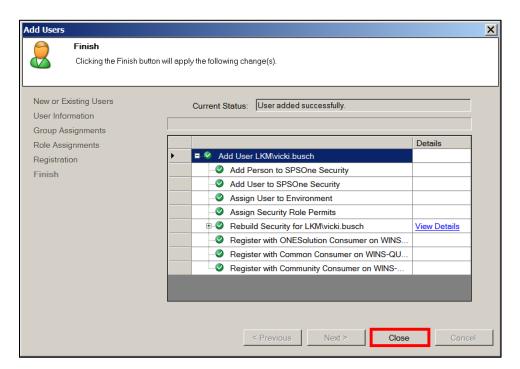
- 31. The **Registration** window displays.
- 33. Place a checkmark next to each application the user will have access to. Users **must** be registered to ONESolution and to Common. If the user will be accessing Community Development systems, they must also be given access to Community. (*This can be the Finance, Community Development etc.*)
- 34. Click Next> Next >



35. Click **Finish** 



36. The wizard will indicate the *Current Status* in creating the user.



37. Click Close Close

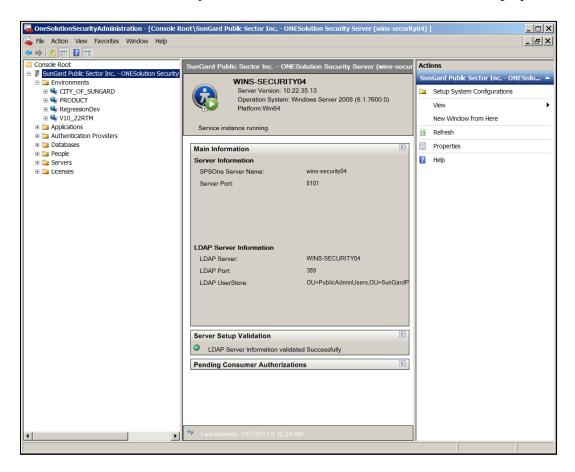
# Part 4.03 - Assigning a User

You can assign existing SPSOne users to an environment, or role.

To add a user using LDAPs authentication, complete the following:

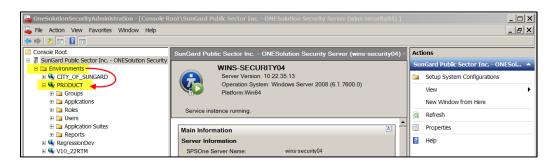


- 1. Locate the SPSOne Server Management Console icon on the desktop
- 2. Double-click to access the console.
- 3. The **ONESolution Security Administration Console Root** window displays.





- 4. Expand the **Environments** folder. (*The environments that have been setup will display*.)
- 5. Locate and double-click to expand the *Environment* folder you want to work with. (For this example, *Product* was used.)

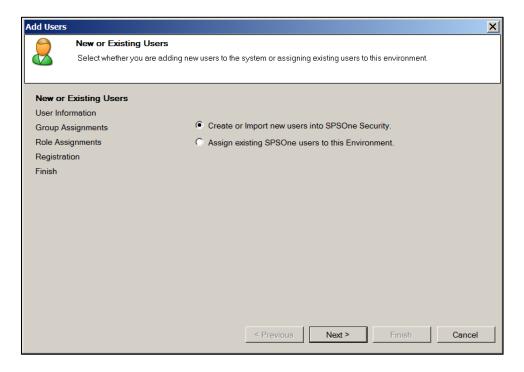


- 6. Locate the *Users* folder.
- 7. Right-click on the **Users** folder.
- 8. Select **Add Users**.

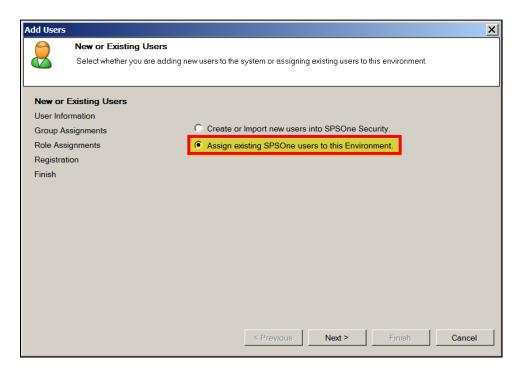




9. The **New or Existing** wizard window displays.

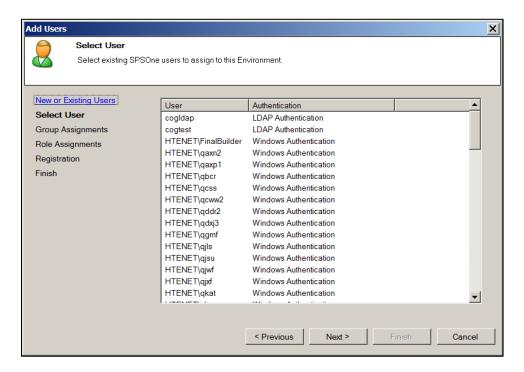


- 10. Sselect Assign existing SPSOne users to this environment.
- 11. Click Next Next Next >

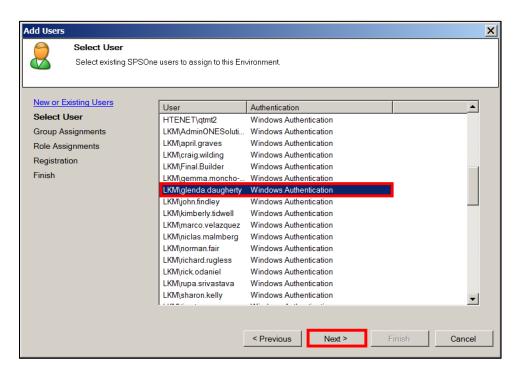




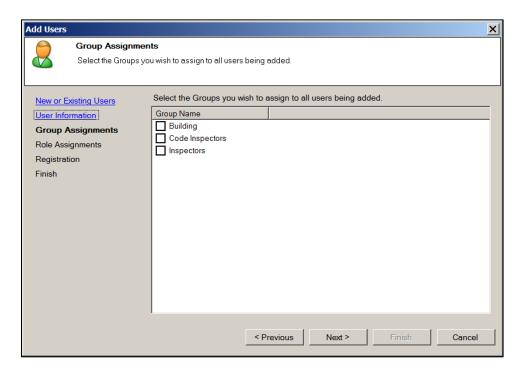
12. The **Select User** window displays.



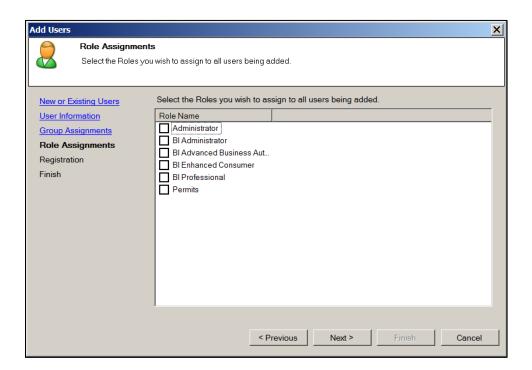
- 13. Locate and highlight the user to be added.
- Next > 14. Click Next>

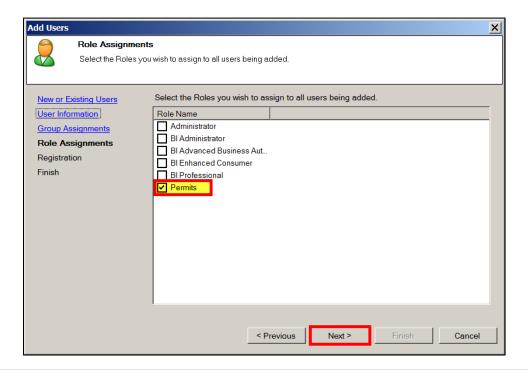


- 15. The **Group Assignment** window displays. Users can be assigned to groups at this point by checking the box in front of the selected group. (*Refer to the lesson on Working with Groups for adding a user to a group.*)
- 16. Click **Next**> Next >

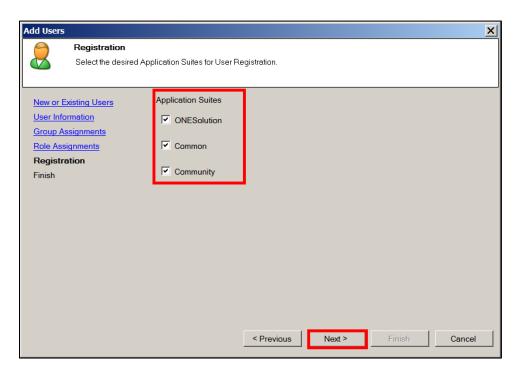


17. The **Role Assignments** window displays. Users can be assigned to roles at this point by checking the box in front of the selected role. (*There can be more than one role assigned to a user.*)

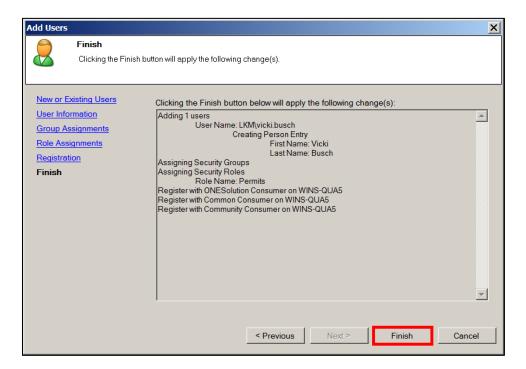




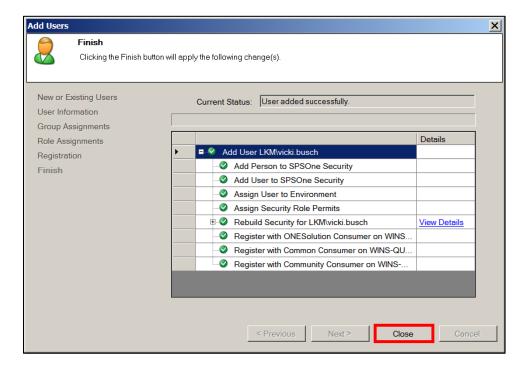
- 19. The **Registration** window displays.
- 21. Place a checkmark next to each application the user will have access to. Users **must** be registered to ONESolution and to Common. If the user will be accessing Community Development systems, they must also be given access to Community. (*This can be the Finance, Community Development etc.*)
- 22. Click Next> Next >



23. Click **Finish** Finish



24. The wizard will indicate the *Current Status* in associating the user.



25. Click Close Close