**STEP #1:** Open a web browser such as Internet Explorer or Mozilla.

**STEP #2:** Enter your username and password for your BC e-mail.

**STEP #3:** Click the box “Always trust content from this publisher. Then click “Run”.

**STEP #4:** When you see

> Authentication Succeeded, reconfiguration in progress ...

this:

> WARNING: Close your browser once the IP re-configuration is finished

Close the browser.

**STEP #5:** Right-click on this icon next to the clock.

**STEP #6:** Click “Diagnose and repair”.

This should appear for 20 – 40 seconds:

**STEP #7:** Click “Automatically get new IP settings...”

After 20 – 40 seconds this should appear:

**STEP #8:** Now you can use the internet by opening any browser.