BC Navigator - The official mobile app of Brooklyn College

**BC Navigator for Students** gives you access to core Brooklyn College services and personalized information directly from your mobile devices.

Both current and prospective students are welcome to explore the College in this convenient form. Login is **not required** for most uses.

Currently available for iOS on the App Store, and for Android on Google Play!

### BC Navigator Features

- **My BC Info**
  - Log in with your BC WebCentral credentials to review your personal Student Information, including:
    - Courses
    - Registration stops
    - Pending BC advisement appointments
    - Your online credentials
    - Current tuition balance
    - And soon, the status of any online transactions you've submitted through the college portal.

  Save your encrypted credentials on your device, and My BC Info can be displayed as your initial launch screen. You can also select which personal info should be displayed by default.

  *For a broader view of your Student information, you can also explore CUNY's own CUNYfirst mobile app, My Info.*

- **Digital ID**
  - The Brooklyn College Digital ID is a convenient and secure replacement for your plastic college ID card. It features auto-validation (skip the trip to the ESC), numerous internal security features and can easily be deactivated if you lose your device. Open the BC Navigator app and press the "ID" button in the main menu (available after a one-time login using your WebCentral ID and password). Your Digital ID is valid at any campus entrance and the Library (for entry and material checkout).

### Common Problems

- **Need assistance using BC Navigator?**
  - Call ITS Portal support at 718-951-HELP (4357).

- **Have a suggestion? Reporting a bug or glitch?**
  - Please fill out our [feedback form](#).

- **Like what you see?**
  - Review BC Navigator on the [App Store](#).

- **More Questions?**
  - Review the BC Navigator FAQ
The photo is missing or is of another student

Anyone with ID photo problems—missing photo, wrong photo, bad photo, etc.—has to take a new picture at Enrollment Services. The new photo will appear on their Digital ID on the next business day.

The ID screen says “INVALID”

You must log in to using your WebCentral credentials to enable the Digital ID. Your credentials can be saved after the first successful login.

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**Campus Map**

View floor layouts, search for rooms, and locate building points of interest (POI) — find food, bathrooms, elevators, public safety posts, info kiosks, and more.

**Directory**

Search the campus office and staff/faculty directory. Use the directory to call or email offices and individuals directly, or locate the target office on a building floor plan.

**Course Catalog**

Search through each term's course offerings, including alternate section schedules, course catalog descriptions, and instructor name and contact details.

**Events**

Search for on-campus events. Locate on-campus event locations on the building floor plan.

**IT Systems Status**

Check the status of campus major IT systems, like BC Wi-Fi and CUNYfirst. (Powered by bc-status.info)

**How Do I?**

Find answers to frequently asked questions about the College and topics of interest.