Campus Technology Organizations

There are two major IT organizations on campus:

- Information Technology Services (ITS)
- Academic Information Technologies (AIT)

ITS, the primary technology organization at Brooklyn College, provides the campus with information technology leadership and a broad range of basic support services, while working with users to implement new and useful technology tools so that jobs can be performed with maximum efficiency and success.

ITS is responsible for all technology support on campus, with the exception of faculty development (which is supported by the Library’s AIT). ITS includes:

- Help Desk/Desktop Technical Support
- Network Services
- Student Lab Support
- Management Information Systems
- Telecommunications Services

The mission of AIT is to facilitate and empower faculty and students in the exchange of ideas through the application of new technologies in the teaching and learning process. AIT leads the college’s efforts in developing instructional technology tools and works closely with faculty advisory groups to provide guidance for the administration on appropriate allocation of resources and technological directions.

The AIT mandate is to nurture both faculty and student development and to provide both one-on-one support and broad-based training to faculty in the use of technology tools. Specific responsibilities include:

- Fostering the use of educational technologies for teaching and learning
- Planning for distance learning
- Designing and building facilities in support of academic computing
- Enlarging faculty training and development opportunities, including those for creating new media
- Partnering with administrative computing and other groups, both on campus and off, to build a more effective academic computing environment

For more information, visit the AIT WebSite.